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# NOTICE OF MEETING

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## LICENSING SUB-COMMITTEE

WEDNESDAY, 31 JANUARY 2018 AT 9.30 AM

THE EXECUTIVE MEETING ROOM - THIRD FLOOR, THE GUILDHALL

Telephone enquiries to Joanne Wildsmith, Democratic Services Tel: 9283 4057

Email: [Democratic@Portsmouthcc.gov.uk](mailto:Democratic@Portsmouthcc.gov.uk)

If any member of the public wishing to attend the meeting has access requirements, please notify the contact named above.

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Committee Members Councillors Lee Mason (Chair), Hannah Hockaday (Vice Chair), Dave Ashmore, David Fuller, Colin Galloway, Paul Godier, Scott Harris, Ian Lyon, Leo Madden, Stephen Morgan, Gemma New, Steve Pitt, David Tompkins and Gerald Vernon-Jackson.

The panel today consists of : Councillors Hannah Hockaday, Gemma New and Steve Pitt  
The reserve member is Councillor Paul Godier

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(NB This Agenda should be retained for future reference with the minutes of this meeting.)

Please note that the agenda, minutes and non-exempt reports are available to view online on the Portsmouth City Council website: [www.portsmouth.gov.uk](http://www.portsmouth.gov.uk)

**Licensing Sub Committee meetings are digitally recorded.**

### **A G E N D A**

- 1 Appointment of Chair**
- 2 Declarations of Members' Interests**
- 3 Licensing Act 2003 - Review Application - S2 Snooker Club, 223 Kingston Road, Portsmouth, PO2 7EG (Pages 3 - 86)**

The purpose of the Licensing Manager's report is for the committee to consider and determine a review application pursuant to section 52 of the Licensing Act 2003 ("the Act") and in respect of the premises S2 Snooker Club, 223 Kingston Road, Portsmouth, PO2 7EG.

The application and grounds for the review are attached as Appendix A of the Licensing Manager's report and has been submitted by the Chief Officer of

Police

and relates to the following licensing objectives:

- Prevention of crime and disorder
- Public safety
- Protection of children from harm

The concerns relate to a serious assault (GBH) on a 17 year old male who was attacked with a bottle whilst in the venue, large scale disorder and a number of breaches of the Premises Licence conditions.

**The committee is requested to determine the review application.**

Members of the public are now permitted to use both audio visual recording devices and social media during this meeting, on the understanding that it neither disrupts the meeting or records those stating explicitly that they do not wish to be recorded. Guidance on the use of devices at meetings open to the public is available on the Council's website and posters on the wall of the meeting's venue.

# Agenda Item 3

**REPORT TO: LICENSING SUB-COMMITTEE 31 January 2018**

**REPORT BY: LICENSING MANAGER**

**REPORT AUTHOR: DEREK STONE**

**Licensing Act 2003 - Review Application - S2 Snooker Club, 223 Kingston Road, Portsmouth, PO2 7EG**

## 1. PURPOSE OF REPORT

The purpose of this report is for the committee to consider and determine a review application pursuant to section 52 of the Licensing Act 2003 ("the Act") and in respect of the following premises:

**S2 Snooker Club, 223 Kingston Road, Portsmouth, PO2 7EG.**

The holder of the authorisation is recorded as Mr Chin To Lam.

## 2. THE REVIEW APPLICANT

The application and grounds for the review are attached as **Appendix A** and has been submitted by the Chief Officer of Police and relates to the following licensing objectives:

- Prevention of crime and disorder
- Public safety
- Protection of children from harm

The concerns relate to a serious assault (GBH) on a 17 year old male who was attacked with a bottle whilst in the venue, large scale disorder and a number of breaches of the Premises Licence conditions.

## 3. BACKGROUND INFORMATION

S2 Snooker Club is housed within the original Majestic picture house in Kingston Road which opened to the public in December 1921. In 1973 the Cinema closed its doors and the venue reopened in 1976 as 'Portsmouth Billiard & Snooker Social Club'. In 1982 it became the Majestic Snooker Club until 1994/5. In 1995 the venue became Randall's nightclub then in 1996 and 1997 it changed to Club Espirit. Between 1997 and 2006 the venue closed and in 2006, 'ENSKA' keep fit and Martial Arts opened closing in 2010. In 2012 the venue became 'Lucky Bar' which turned the venue into a Karaoke (rooms) Snooker Hall and Bar.

In December 2013 Chin To Lam became the Premises Licence holder and DPS and the venue became S2 Snooker Club.

A copy of the current authorisation is attached as **Appendix B**.

In accordance with the act and prescribed regulations, public notice of the review application was given both at the premises and also at the Civic Offices. In addition, a notice of the review application was also posted on the council website.

The review application was also served on the responsible authorities.

#### 4. REPRESENTATIONS BY RESPONSIBLE AUTHORITIES AND OTHER PERSONS

A further representation has been received from Nickii Humphreys, Licensing Manager who makes a formal representation on the grounds of all four licensing objectives, namely the prevention of crime and disorder, public safety, prevention of public nuisance and the protection of children from harm. In this representation the licensing authority expresses grave concerns with regard to the overall management and supervision of the premises, incidents of violence, crime and disorder and evidence of long standing non-compliance with the premises licence conditions. This representation is attached as **Appendix C**.

#### 5. POLICY AND STATUTORY CONSIDERATIONS

When determining the review application, the committee must have regard to:

- Promotion of the licensing objectives which are;
  - Prevention of crime and disorder
  - Public safety
  - Prevention of public nuisance
  - Protection of children from harm
- The Licensing Act 2003;
- The adopted Statement of Licensing Policy;
- Judgements of the High Court, (your legal adviser will give you guidance should this become necessary);
- The current statutory guidance issued by the Home Secretary in accordance with section 182 of the Act; and
- The representations, including supporting information, presented by all the parties.

The Statutory Guidance provides advice in relation to the consideration of review applications. In particular, members should have regard to the following advice:

**Paragraph 11.1** - *"The proceedings set out in the 2003 Act for reviewing premises licences and club premises certificates represent a key protection for the community where problems associated with the licensing objectives occur after the grant or variation of a premises licence or club premises certificate."*

**Paragraph 11.2** - *"At any stage, following the grant of a premises licence or club premises certificate, a responsible authority, or any other person, may ask the licensing authority to review the licence or certificate because of a matter arising at the premises in connection with any of the four licensing objectives."*

**Paragraph 11.10** - *"Where authorised persons and responsible authorities have concerns about problems identified at premises, it is good practice for them to give licence holders early warning of their concerns and the need for improvement, and*

*where possible they should advise the licence or certificate holder of the steps they need to take to address those concerns. A failure by the holder to respond to such warnings is expected to lead to a decision to apply for a review. Co-operation at a local level in promoting the licensing objectives should be encouraged and reviews should not be used to undermine this co-operation."*

**Paragraph 11.16** - *"The 2003 Act provides a range of powers for the licensing authority which it may exercise on determining a review where it considers them appropriate for the promotion of the licensing objectives."*

In reaching a decision upon a review application, the guidance offers assistance to the licensing authority as follows:

**Paragraph 11.17** - *"The licensing authority may decide that the review does not require it to take any further steps appropriate to promote the licensing objectives. In addition, there is nothing to prevent a licensing authority issuing an informal warning to the licence holder and/or to recommend improvement within a particular period of time. It is expected that licensing authorities will regard such informal warnings as an important mechanism for ensuring that the licensing objectives are effectively promoted and that warnings should be issued in writing to the licence holder."*

**Paragraph 11.18** - *"However, where responsible authorities such as the police or environmental health officers have already issued warnings requiring improvement – either orally or in writing – that have failed as part of their own stepped approach to address concerns, licensing authorities should not merely repeat that approach and should take this into account when considering what further action is appropriate. Similarly, licensing authorities may take into account any civil immigration penalties which a licence holder has been required to pay for employing an illegal worker."*

**Paragraph 11.19** - *"Where the licensing authority considers that action under its statutory powers is appropriate, it may take any of the following steps:*

- modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition), for example, by reducing the hours of opening or by requiring door supervisors at particular times;*
- exclude a licensable activity from the scope of the licence, for example, to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music exemption);*
- remove the designated premises supervisor, for example, because they consider that the problems are the result of poor management;*
- suspend the licence for a period not exceeding three months;*
- revoke the licence."*

**Paragraph 11.20** - *"In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns that the representations identify. The remedial action taken should generally be directed at these causes and should always be no more than an appropriate and proportionate response to address the causes of concern that instigated the review."*

**Paragraph 11.21** - *"For example, licensing authorities should be alive to the possibility that the removal and replacement of the designated premises supervisor may be sufficient to remedy a problem where the cause of the identified problem directly relates to poor management decisions made by that individual."*

**Paragraph 11.22** - *"Equally, it may emerge that poor management is a direct reflection of poor company practice or policy and the mere removal of the designated premises supervisor may be an inadequate response to the problems presented. Indeed, where subsequent review hearings are generated by representations, it should be rare merely to remove a succession of designated premises supervisors as this would be a clear indication of deeper problems that impact upon the licensing objectives."*

**Paragraph 11.23** - *"Licensing authorities should also note that modifications of conditions and exclusions of licensable activities may be imposed either permanently or for a temporary period of up to three months. Temporary changes or suspension of the licence for up to three months could impact on the business holding the licence financially and would only be expected to be pursued as an appropriate means of promoting the licensing objectives or preventing illegal working. So, for instance, a licence could be suspended for a weekend as a means of deterring the holder from allowing the problems that gave rise to the review to happen again."*

*However, it will always be important that any detrimental financial impact that may result from a licensing authority's decision is appropriate and proportionate to the promotion of the licensing objectives and for the prevention of illegal working in licensed premises. But where premises are found to be trading irresponsibly, the licensing authority should not hesitate, where appropriate to do so, to take tough action to tackle the problems at the premises and, where other measures are deemed insufficient, to revoke the licence."*

A copy of the Statement of Licensing Policy, current statutory guidance and the Act has been supplied to each of the Members' Rooms and further copies will be available for reference at the hearing.

## **6. APPEALS**

An appeal against any punitive sanctions may be made within 21 days of the authorisation holder being notified of the licensing authority's decision to a Magistrates' court. An appeal may be made by:

- The applicant for the review;
- the holder of the premises licence or club premises authorisation; or
- any other person who made relevant representations in relation to the application.

***The decision of the committee, following the review hearing, will not have effect until the end of the period allowed for appeal, or until any submitted appeal is disposed of.***

## **7. APPENDICES**

- A.** Copy of the redacted review application together with any supporting documents
- B.** Copy of the current authorisation
- C.** Copies of any other relevant representations received
- D.** Response from DPS / Premises Licence holder

**THE COMMITTEE IS REQUESTED TO DETERMINE THE REVIEW APPLICATION**



For Licensing Manager  
And on behalf of Head of Service

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**Application for the review of / Representation in respect of a  
Premises licence or Club Premises certificate  
under the Licensing Act 2003**

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Before completing this form, please refer to FPP 07001 (Licensing (Licensing Act 2003))

I PC 512 Jason Pearce, on behalf of the Chief Officer of Hampshire Constabulary,  
(Insert name of applicant)

☒ Apply for the review of a premises licence.

☐ Apply for the review of a club premises certificate.

(Select as applicable)

☐ Make a representation about a premises licence/club premises certificate

**Premises or Club Premises details**

Postal address of premises:	S2 Snooker Club, 223 Kingston Road, Portsmouth
Postcode (if known):	PO2 7EG

Name of premises licence holder or club holding club premises certificate (if known) Mr Chin To LAM
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Number of premises licence or club premises certificate (if known)
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**Details of responsible authority applicant**

Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/> Other title / Rank:	PC
Surname: Pearce	First Names: Jason
Current postal address :	Fareham Police Station, Quay Street, Fareham
Postcode:	PO160NA
Daytime telephone number:	101 ext 4641503
E-mail address: (optional)	jason.pearce@hampshire.pnn.police.uk

Hampshire Constabulary is a responsible authority and the applicant has the delegated authority of the Chief Officer of Police in respect of his responsibilities under the Licensing Act 2003

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**This application to review relates to the following licensing objective(s)**

*Select one or more  
boxes*

- 1) The prevention of crime and disorder
- 2) Public safety
- 3) The prevention of public nuisance
- 4) The protection of children from harm

☒

☒

☐

☒

Please state the grounds for review which must be based on one or more of the licensing objectives together with supporting information:

S2 Snooker Club is split into several large areas. The front of the premises contains a bar with seating and pool tables, to the side of this is an open doorway which leads to a large area containing a number of snooker tables. A further bar sits in this area although at the present this is not in use. From this area 3 x group karaoke rooms can be hired for use.

S2 club has a premises licence to sell alcohol, play live music, play recorded music and have late night refreshment between 1200 - 0400 daily.  
(ANNEXE 1 - PREMISES LICENCE)

The DPS and Premises Licence Holder is Chin To LAM. He has been the DPS since January 2014. This is the first licensed premises that Mr LAM has operated.

Hampshire Police seek to review the premises licence at S2 club due to associated violence and the likelihood of future violence. The assessment of future risk is based on the type of customer S2 club attracts during the late evening. The lack of management of these customers, coupled with a lack of compliance with numerous premises licence conditions enhance this risk.

The Police case will provide evidence to help determine a proportionate outcome for the review hearing. The Police have carefully considered potential outcome options and believe that 'revocation of premises licence' is the only safe solution to protect the public from harm including persons under 18.

Evidence of recent and historical non-compliance of premises licence conditions will show that any further conditions imposed on the premises licence or changes to licensable hours are likely to be ignored as this has been the case in the past.

**POLICE CASE:**

At 02:13 on 12th November 2017 a serious assault took place at S2 Snooker club where a 17 year old male was attacked with a bottle and received GBH injuries - laceration to head. This was a Saturday night into the early hours of Sunday morning. There was no specific event or function on at the time that may have been a contributing factor. It was a normal Saturday evening.

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The 17 year old male sustained a serious head injury requiring Hampshire Ambulance Service and consequent hospital attendance. Police reference number for this incident is 44170440315.

(ANNEXE 2 - POLICE INCIDENT REPORT 44170440315).

It is important to mention at this stage that the premises licence states all persons wishing to use the venue must be 'members' and that all members must be 18 or over. The victim was 17 years old. (see ANNEXE 1 - premises licence annexe 2 conditions 1 & 2).

Whilst the incident itself was extremely serious with a person who was not authorised to be in the venue (17) being seriously assaulted with a bottle, it also highlighted a lack of staff ability to be able to manage the challenging customer base.

This matter is brought before a Licensing sub-committee with the objective of preventing further such incidents occurring. If left unaddressed, the current set up will no doubt result in further such incidents. Since the incident on 12/11/17 a further incident of 50 drunks customers outside the premises has been reported (see further below).

Had the premises licence conditions been complied on the evening of 11-12/11/17 when the GBH assault took place, the incident would not have occurred. Had the membership system and door entry system been operating as required by the premises licence, the 17 year old would not have been inside the premises. These are both serious failings under the licensing objectives of 'Prevention of Crime and Disorder' and 'The Protection of children from harm'.

In addition to the GBH assault with a bottle, there was sustained crowd violence and disorder in the early hours of 12/11/17. The staff present had no ability to control or manage the violence presented. There were not sufficient numbers of relevant staff to manage the large numbers of young (17 - 25yrs) customers inside.

CCTV of the general customer base and large scale violence on 12/11/17 will be shown to the sub-committee to evidence the extent of the violence and also to give an indication of future risk - this was a normal Saturday night customer base. The customers seen on the CCTV will be typical examples of weekend evening customers.

(ANNEXE 3 CCTV FOOTAGE AT S2 CLUB ON 12/11/17 - to be shown at hearing)

In addition to the violence on 12/11/17 there were several breaches of the premises licence on 11-12/11/17. These are as follows:

1. Premises Licence Annexe 2 conditions 1 & 2 - A membership requirement for all customers to be members and all members to be aged 18 or over. Clearly the membership criteria and / or entry criteria was not adhered to due to a 17 year old being able to enter the premises. The membership system should check ID against a computer image of the member. This has clearly failed or is not being adhered to.

2. Premises Licence Annexe 2 condition 5 requires entry via an intercom system. There is

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no intercom system in place at S2. On 08/12/17 PC 512 Pearce and PC21945 Rackham were able to enter the premises unchallenged (2150hrs) due to the entry door being left open. The premises is only managed by 1 x SIA security staff on Friday and Saturday evenings from 2200 – 0400. An intercom system should still be in place during these hours. Outside of these times entry should also be via intercom which does not exist.

3. Premises Licence Annexe 2 condition 13 requires door staff (when on duty) to use 'body worn video recording equipment at all times' and footage to be stored for 31 days. The SIA staff member on 12/11/17 was not wearing BWV. On this point, when questioned at a follow up visit, Mr LAM stated that it was the first time the doorman had worked in the role. PC PEARCE requested Mr LAM provide footage of any past employed doorman wearing BWV to help prove it is used (request via an email) to Mr LAM. Mr LAM did not produce this leaving PC Pearce to conclude that it was not used.

(ANNEXE 4 - EMAIL CORRESPONDANCE BETWEEN PC PEARCE AND MR LAM)

4. Premises Licence Annexe 2 condition 14 states that the CCTV system will have 31 days of storage capacity. The CCTV system only retains 7 days of footage. On a follow up visit after the incident on 12/11/17, PC Pearce asked Mr LAM to retain all of the CCTV footage of 12/11/17. After 7 days Mr LAM said it had been wiped. Whilst PC Pearce had obtained some of the footage, other cameras would have helped prove or disprove some points (such as numbers inside and staff on duty).

5. Premises Licence Annexe 2 condition 14 requires a CCTV system that has a clock checked for accuracy. The CCTV system provided footage that was approximately 12 hours out of time when viewed by the Police.

6. Premises Licence Annexe 2 condition 17 states that the capacity for the venue shall not exceed 150. Mr LAM advised that a 'clicker' counter is used by the doorman. The CCTV footage on 12/11/17 shows the doorman without a 'clicker' and clearly not taking account of numbers coming in vs numbers going out. The membership signing in system does not record numbers of members entering the premises either.

Attending Police on 12/11/17 estimated there to be over 200 customers throughout the premises. Mr LAM strongly argued that this was not the case claiming there were approximately 70 customers inside. He was unable to prove this to be the case due to poor entry system recording of members and lack of CCTV retention.

(ANNEXE 5 & ANNEXE 6 - Statements of PC 21277 DODD & PS 3038 HEYWARD)

7. Premises Licence Annexe 2 condition 20 states that all staff must receive regular training at minimum twice per year. Whilst there are training records in existence at the premises the last dated records are in 2015.

In addition to non-compliance of premises licence conditions on 11-12/11/17 there has also been historical non-compliance of the premises licence conditions resulting in past Police / Council engagement and intervention. Taken together with the breaches on 12/11/17, this helps show a course of conduct that is entrenched and unlikely to change.

(see ANNEXE 7 - POLICE AND COUNCIL REPORTS).

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It appears that the Premises Licence Holder does not wish to ensure compliance with the legal requirements of the premises licence or is not fit to manage a premises licence. Little care or regard has been taken to ensure compliance over a period of time and this responsibility can only come down to Mr LAM as the DPS / Premises licence Holder.

The following points list further Police observations that help support this review application.

8. It is apparent that during the CCTV footage of the incident on 12/11/17 there was little control in place by the management or staff. A lone SIA staff member (the doorman) is seen amongst the carnage but he has little impact and is at great risk himself. Fights break out, slow down then start up again and again. There was no ability to manage the violent crowd. It was made up of young males and females, many drinking from bottles of beer. The customer base would lend itself to a significant level of monitoring and management by multiple SIA staff, especially taking into account a 0400 terminal hour for licensable activity. The lone SIA staff member was on duty at the front door dealing with the entry / exit point so unable to perform a role of internal monitoring. A lone SIA staff member is inexcusable for such an environment and not safe for the SIA staff member. Allegedly the SIA staff member left the job after this night and has not returned since, no doubt due to the unsafe environment he was placed in.

9. The CCTV footage on 12/11/17 of the front door shows a sign prohibiting bottles being taken outside. Customers are seen abusing this requirement and it was of little importance to the SIA doorman standing at the door.

10. When Police attended the premises shortly after the GBH incident on 12/11/17 they were called by Hampshire Ambulance Service, not staff at S2. Police spoke to the doorman and bar manager who both denied that such an assault had taken place. Both would have been aware of the large scale disorder and blood at the scene. Attending Police also saw evidence of drunkenness and a lack of customer management.  
( see statement of PS 3038 HEYWARD - ANNEXE 6)

11. The scene of the GBH was cleaned up prior to Police arrival. This was a serious assault where a significant amount of blood was spilt. Preservation of 'scenes' for serious offences is essential to preserve evidence. The cleaning of the scene and apparent lack of knowledge of the incident suggests an intention to avoid such an incident being linked to the premises. This leaves us to conclude that similar incidents either do not normally occur at S2 Snooker club or incidents occur and are not reported. Looking at the customer base and hours of operation, it is reasonable to believe that incidents probably do occur on a regular basis but are not reported to the Police. The GBH was only reported due to the serious outcome leading to Hampshire Ambulance Service becoming involved. A friend of the victim had called the Amulance service due to concern for his friend.

12. Further incidents of note in 2017:

ANNEXE 8 has been removed - please disregard from scanned incidents.

16/04/17 @ 23:35. Customer at S2 Snooker club has assaulted a female outside, knocking

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out 7 teeth. Several other associated assaults. Police ref 44170142449.  
Police incident report ANNEXE 10)

23/09/17 @ 02:15 - Fifteen people fighting outside snooker club. Police ref: 44170368686.  
(Police incident report ANNEXE 9)

02/12/17 @ 01:34. Report of 50 persons outside premises drunk. CCTV reporting crowd is  
dispersing. Police ref 44170469303.  
(Police incident report ANNEXE 11)

13. Mr LAM suggested to PC Pearce that the GBH could not have been caused inside the  
club as alcohol is decanted into plastic glasses. S2 sell lager in bottles. When asked why  
the bottles of lager are not decanted into plastic glasses, Mr LAM said that the customers  
would not accept that. This indicates who is actually in control at the premises.

14 The statements from PC 21277 DODD & PS 3038 HEYWARD who attended S2 Snooker  
club on 12/11/17 provide evidence of customer drunkenness and intoxication, victim's injury,  
quote by security guard of 200 inside, CCTV being out of time, poor management and  
potentially staff trying to cover up the serious assault by saying they were not aware of it.  
PC DODD also provides Body Word Video footage on the night (exhibit CADS2/SH - 01 S2  
SNOOKER HALL).

Statements provided as ANNEXE 5 & 6.

BWV provided as ANNEXE 12 - to be shown at hearing.

In summary it is clear to the Police that S2 Snooker club has contributed to a very serious  
assault taking place against a 17 year old male. The premises presents an ongoing risk of  
violence, crime and disorder based on the challenging customer base, a lack of  
management and a long term lack of compliance of premises licence conditions.

Collectively these factors will result in future problems, potentially to persons under age  
(under 18) as was the case on 12/11/17.

The sub-committee have the opportunity to address this matter by taking away the risk  
presented.

Cutting hours and additional conditions added to the premises licence are options for  
consideration but are unlikely to be complied with based on past evidence so considered  
inadequate.

The only safe outcome to protect the public from harm including protecting persons under  
18 from harm and also to prevent crime & disorder is to revoke the premises licence.

The Police respectfully request your consideration of this matter.

Have you made an application for review relating to these premises before: ☐ Yes | ☒ No

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If yes please state the date of that  
application:

/      /  
*Day      Month      Year*

If you have made representations before relating to this premises please state what they  
were

/a

***Please tick***

- ☒ I have sent copies of this form and enclosures to the responsible authorities and the  
premises licence holder or club holding the club premises certificate, as appropriate
- ☒ I have sent a copy of this representation to the principal licensing officer of Portsmouth  
Council

**It is an offence, liable on conviction to a fine up to level 5 on the standard scale, under  
Section 158 of the Licensing Act 2003 to make a false statement in or in connection  
with this application**

Signature of Officer Completing

Name	<u>PC 512 Jason Pearce</u>	Collar Number:	<u>512</u>
Signature:	<u>Jason Pearce</u>	Date:	<u>13/12/17</u>

Signature of Authorising Officer (Inspector or above)

Name	<u>Inspector Justin ROBERTS</u>	Collar Number:	<u>2841</u>
Signature:	<u>Justin ROBERTS</u>	Date:	<u>13/12/17</u>



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## **Police Review annexed document list**

### **S2 SNOOKER CLUB, 223 KINGSTON ROAD, PORTSMOUTH, PO2 7EG REVIEW OF PREMISES LICENCE**

#### **LEAD REPORT ANNEXE DOCUMENTS**

1. PREMISES LICENCE
2. POLICE INCIDENT REPORT 44170440315
3. CCTV FOOTAGE AT S2 SNOOKER CLUB 12/11/17.
4. EMAIL CORRESPONDANCE BETWEEN PC PEARCE & MR LAM.
5. STATEMENT FROM PC 21277 DODD.
6. STATEMENT FROM PS 3038 HEYWARD.
7. POLICE & COUNCIL HISTORICAL REPORTS.
8. Please disregard annexe 8 on scanned print out.
9. POLICE INCIDENT REPORT 44170368686.
10. POLICE INCIDENT REPORT 44170142449.
11. POLICE INCIDENT REPORT 44170469303.
12. BODY WORN VIDEO OF S2 CLUB FROM PC DODD (TO FOLLOW)

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Premises Licence Number  
15/04352/LAPRMV



**Portsmouth**  
CITY COUNCIL

## PREMISES LICENCE

### Licensing Act 2003

#### Part 1 – Premises Details

##### Postal address of premises, or if none, ordnance survey map reference or description

**Address:** S2 Snooker Club  
223 Kingston Road  
Portsmouth  
PO2 7EG

**Map Ref (E) :** 464878  
**Map Ref (N):** 101832  
**UPRN:** 001775044386

Telephone

##### Where the licence is time limited the dates

This licence is **NOT** time limited

##### Licensable activities authorised by the licence

- ▶ Sale by retail of alcohol
- ▶ Late night refreshment
- ▶ Performance of live music
- ▶ Playing of recorded music

##### The times the licence authorises the carrying out of licensable activities

- ▶ Sale by retail of alcohol  
Monday to Sunday 12:00 until 04:00
- ▶ Performance of live music  
Monday to Sunday 12:00 until 04:00
- ▶ Playing of recorded music  
Monday to Sunday 12:00 until 04:00
- ▶ Late night refreshment  
Monday to Sunday 23:00 until 04:00

##### The opening hours of the premises

- ▶ Monday to Sunday 08:00 until 04:00

##### Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Alcohol is supplied for consumption **on** the premises



Premises Licence Number  
15/04352/LAPRMV

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Name: Mr Chin To Lam

Address:

Telephone:

Email:

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Name: Mr Chin To Lam

Address:

Telephone:

Email:

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Personal Licence No:

Issuing Authority: Portsmouth City Council

Granted by Portsmouth City Council, as licensing authority pursuant to the Licensing Act 2003 as amended and regulations made thereunder

Date Licence granted: 8 March 2013

Date last amended: 24 November 2015

Type: Variation



Signed on behalf of the Head of Service  
(Authorised Officer)

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**Annex 1 – Mandatory Conditions**

01 No supply of alcohol may be made under the premises licence:

- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his/her personal licence is suspended.

02 Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

03 (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises:

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to:

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

04 (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:

- (a) a holographic mark, or
- (b) an ultraviolet feature.

05 The responsible person must ensure that:

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures:

- (i) beer or cider: 1/2 pint;
- (ii) gin, rum, vodka or whisky: 25ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

06 (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

(2) For the purposes of the condition set out in paragraph 1

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

where -

- (i) P is the permitted price,
- (ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "valued added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

(3) Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

(4) (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

**-- END --**

**Annex 2 – Conditions consistent with the operating schedule**

01 Anyone wishing to utilise the venue must become a member. Members shall provide their name, date of birth and address before joining and a record of this kept secure. Police shall have access to these records upon providing a lawful request to do so.

02 There shall be no members under the age of 18.

03 When providing their details members shall provide a valid, recognised form of identification. These items shall be a valid passport with hologram, valid UK/EU Drivers License and a valid NUS ID with photo and date of birth. A photographic record shall be made of the ID by staff.

04 Customers who refuse to provide these details will not be allowed entry into the venue.

05 Entry to the venue shall be by intercom system only. Staff shall be able to see who is requesting entry to the venue via CCTV or the intercom system itself prior to allowing entry to the venue.

06 There shall be no children at the venue after 19:00 hours unless accompanied by a responsible adult.

07 The venue shall participate in local pubwatch meetings where one is in operation in the local area in Portsmouth. A representative from the venue shall attend each meeting.

08 On Chinese New Year, New Years Eve and during pre-booked events including those requiring a Temporary Event Notice, between 20:00 hours and the closing time of the venue, a ratio of one SIA registered door staff shall be employed at the venue for the first 100 persons and then one per hundred thereafter. For example 1-100 persons - 1 door supervisor. 101-200 persons - 2 door supervisors. Licensed door supervisors shall be on duty at the premises and this number is to include only door supervisors employed solely on door supervisor duties ie safety and security. Where a premises employs door supervisors, those staff will wear a fluorescent and or a reflective orange tabard clearly marked door supervisor.

09 The licence holder shall maintain a duty register giving details of each and every person employed in the role of a security/door person and shall provide on request by any police officer or council officer the following details:

The licence Number, name, date of birth and residential address of that person

The time at which he/she commenced that period of duty with a signed acknowledgement by that person.

The time at which he/she finished the period of duty with a signed acknowledgement by that person

Any times during the period of duty when he/she was not on duty

If that person is not an employee of the licence holder, the name of the person by whom that person is employed or through whom the services of that person were engaged.



The register shall be kept so that it can be readily inspected by an authorised officer of the council or police officer

The duty register shall comprise of a bound consecutively page numbered book and the licence holder shall ensure that this register is kept in a secure environment in order to prevent unauthorised access or alterations to same.

10 At the terminal hour door supervisors shall assist in managing customers leaving the venue and those remaining in the vicinity of the venue.

11 The premises licence holder will ensure that the premises management team use the radio net communication system (or any other communication system recommended by Hampshire Constabulary) whenever the system is in good working order or commercially available. The premises licence holder will notify Hampshire constabulary the Portsmouth Police Licensing Department responsible for the area as soon as reasonably practicable if any issues arise in respect of the operation of the communication system.

12 Alcohol shall only be supplied from the fixed bars shown on the plans provided to the Licensing Authority as part of the premises licence.

13 When door staff are utilised from 20:00 hours until end of duty a door supervisor who is on duty will wear and operate body worn video recording equipment at all times. The equipment will be maintained and the images will be made immediately available to the Police at all times on request. Where the equipment fails the Police licensing department responsible for the area will be notified in writing or by email immediately. Footage obtained shall be stored for 31 days.

14 A recording CCTV system shall be installed and fully operational whilst the venue is open to the public.

The recording equipment will be stored and operated in a secure environment with limited access, to avoid damage, theft, unauthorised viewing and to maintain the integrity of the system.

A record shall be kept of any access made to the information held on the system.

The System will be maintained and serviced annually.

The system clock will be checked regularly for accuracy taking account of GMT and BST

An additional recording CCTV camera shall be installed and fully operational whilst the venue is open to the public to cover the area outside the front of the premises

A CCTV system will have sufficient storage capacity for 31 days evidential quality images.

Police and authorised officers of Portsmouth City Council shall have access to data from the systems quickly and easily and therefore provision shall be made for someone to have access to the secure area and also be able to operate the equipment and to supply footage in a format which can be easily viewed by the police.

All operators shall receive training from the installer when the equipment is installed and this training shall be cascaded down to new members of staff.

An operators manual will be available to assist in replaying and exporting data.

CCTV shall be fully operational in the acoustically shielded rooms as marked on the plans for the venue.

15 Written policies on the ejection of customers and the refusal of entry of customers shall be implemented following agreement with the Police. A bar staff refusals register shall be implemented and maintained at the premises. It shall detail refusals of service to persons who are drunk and under age. A written policy on how the venue will tackle and deal with drugs and drugs prevention shall be implemented following agreement with the Police. The toilet facilities shall be checked hourly and these checks shall be recorded in a bound log which shall be kept on the premises at all times and made available on request to Police Officers or authorised officers of Portsmouth City Council.

16 No entry to the premises shall be made by any person after 00:00 hours save for persons in paid employment at the premises on that night or a person who has held a membership with the venue for more than 24 hours or a person who has re-entered from the designated smoking area.

17 The capacity for the venue will not exceed 150. This number is to exclude staff in paid employment at the venue.

18 There shall be no pedestrian or vehicular access to the application site from Malthouse Road daily between the hours of 19:00 hours to 08:00 hours the following day. The Malthouse Road access gates to the car parking area at the rear of the car park shall be locked between these times.

19 Live music and karaoke shall only take place within the acoustically shielded rooms constructed as detailed on the plans submitted in January 2014. There shall be no live music provided in any other areas of the building. Any music in the other areas of the building must be background music.

20 All serving staff shall receive regular training a minimum of two times a year on the prevention of under-age sales including challenge 25. Such training shall be kept in a training record book and made available on request to any of the responsible authorities. Delivery staff will also be reminded of the risks associated with delivery.

**-- END --**

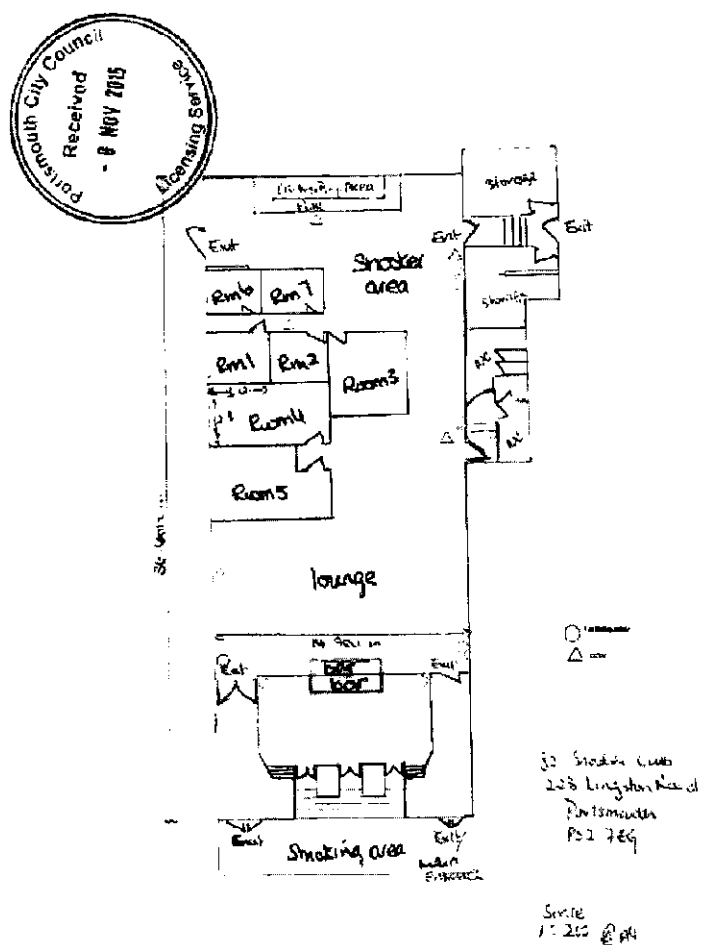
**Annex 3 – Conditions attached after a hearing by the licensing authority**

**-- END --**

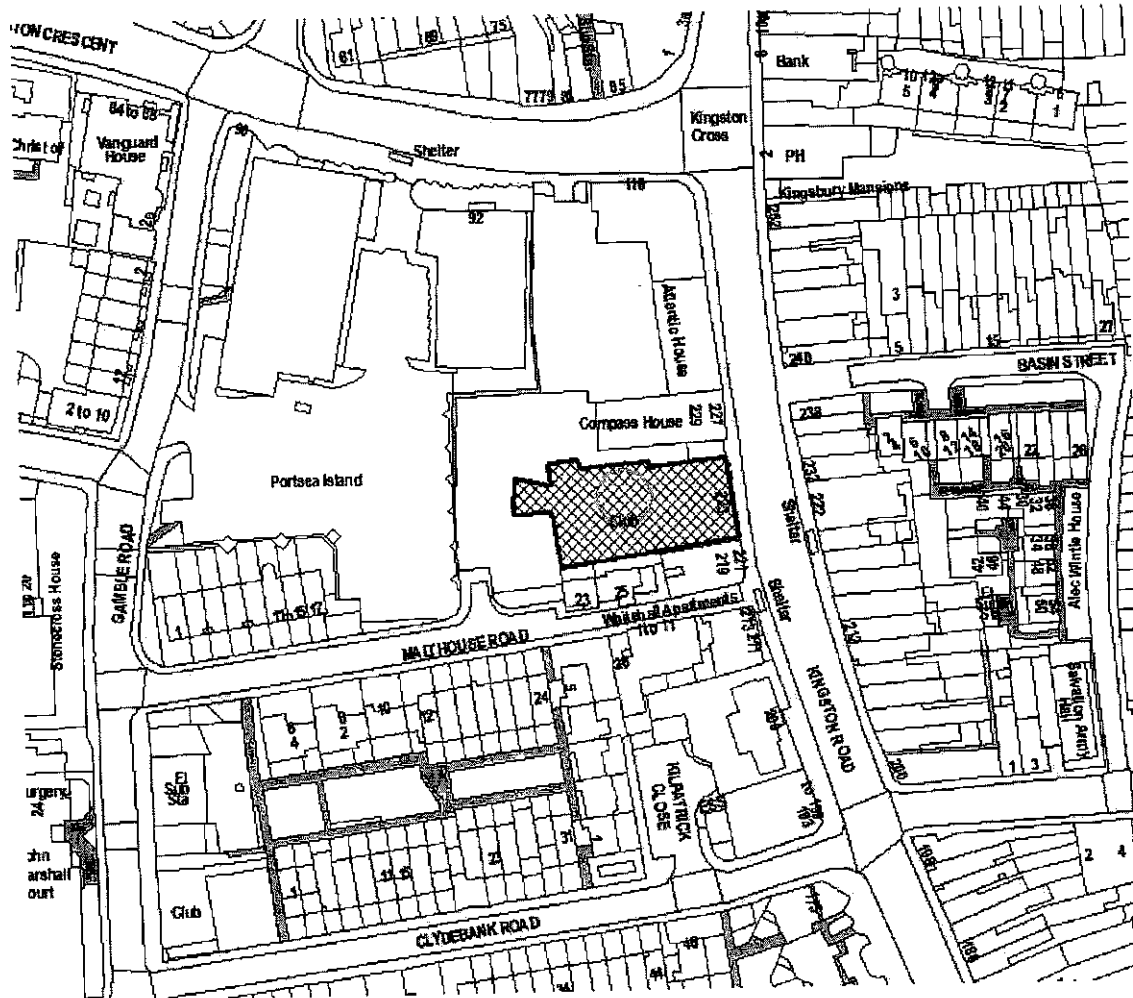
**Annex 4 – Premises and location plan**

**Premises Plan(s)**

These will either be shown below or attached as a separate part of the premises licence authorisation.



**Location Plan: 223 Kingston Road Portsmouth**



REPRODUCED FROM THE ORDNANCE SURVEY MAPPING WITH PERMISSION OF THE CONTROLLER OF HER  
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LA100019671- PORTSMOUTH CITY COUNCIL

## Occurrence details

Hampshire Constabulary

Printed: 13/12/2017 10:54 by 512

Occurrence: **44170440315****Occurrence details:**

Report no.: 44170440315

Occurrence Type: Assault

Occurrence time: 12/11/2017 02:00 - 12/11/2017 02:13

Reported time: 12/11/2017 02:13

Occurrence address: 223 KINGSTON ROAD, FRATTON, PORTSMOUTH, PORTSMOUTH United Kingdom PO2 7EG (MAJESTIC SNOOKER CLUB &amp; ENSKA MARTIAL ARTS CENTRE) (District: 5 PORTSMOUTH, Sector: PC PORTSMOUTH CENTRAL, N'hood: 5PC01 CHARLES DICKENS AND NELSON, Beat: 5PC0111 NELSON)

Clearance status: Under investigation

Concluded: No

Concluded date:

Summary: GBH (S18) AT 223 KINGSTON ROAD SNOOKER CLUB - 17 YEAR OLD VICTIM BEEN HIT WITH BOTTLE AROUND HEAD

Remarks:

**Associated occurrences:**

- Same address / 44130031658 / Z Prem Licence (Management Occurrence) / See reports tab page for copy of Premises Licence. / Visits should be recorded on a working sheet the reports tab . / All other incidents should be raised on a new occurrence and linked to master record
- Same address / 44130031658 / Z Prem Licence (Management Occurrence) / See reports tab page for copy of Premises Licence. / Visits should be recorded on a working sheet the reports tab . / All other incidents should be raised on a new occurrence and linked to master record

**Involved persons:**

- [REDACTED]
- [REDACTED]

- LAM, CHIN TO [G4V] / Owner / DOB [REDACTED] Gender: Male [REDACTED]  
(District: 5 PORTSMOUTH, Sector: PC PORTSMOUTH CENTRAL, N'hood: 5PC02 FRATTON AND BAFFINS, Beat: 5PC0208 FRATTON)  
S2SNOOKERCLUB@GMAIL.COM) Id #: 2326898  
(Mobile)

- TYLER, [G3] / Witness / [REDACTED]  
[REDACTED] Beat: [REDACTED] Id #: 518972

- HARROP, [REDACTED]  
[REDACTED] Id #: 2605218

**Involved addresses:**

- 223 KINGSTON ROAD [R:A1] / Dispatch address; Occurrence address / PORTSMOUTH, United Kingdom PO2 7EG (MAJESTIC SNOOKER CLUB & ENSKA MARTIAL ARTS CENTRE) (District: 5 PORTSMOUTH, Sector: PC PORTSMOUTH CENTRAL, N'hood: 5PC01 CHARLES DICKENS AND NELSON, Beat: 5PC0111

RESTRICTED

Pearce, Jason

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**From:** owen Lam  
**Sent:** 18 November 2017 22:31  
**To:** Pearce, Jason  
**Subject:** Re: S2 Snooker Club - serious assault 12th November 2017

hi jason

all the footage is ready in the USB device, but because the file is too big, so i stage in 2 USB, i will pass that to portsmouth city council front deck and attending to Mr Jason, hope that can help.and if you still need any information please contact me, many thank.

owen  
s2 snooker club

[jason.pearce@hampshire.pnn.police.uk](mailto:jason.pearce@hampshire.pnn.police.uk)

Dear Mr Lam,

I write following my visits to S2 Snooker Club at 223 Kingston Rd, Portsmouth on the 13<sup>th</sup>, 14<sup>th</sup> and 15<sup>th</sup> November 2017 following the serious assault (GBH) that took place at the venue in the early hours of the 12<sup>th</sup> November. You are both the Designated Premises Supervisor and the Premises Licence Holder for the venue.

Whilst I will need to make further engagement with yourself, at this stage I need to be assured of retention and supply of the linked CCTV footage.

On the 14<sup>th</sup> and 15<sup>th</sup> November you advised me that I would need to supply you with a memory stick. The premises licence requires you to supply footage to the Police and Council in a format that can be easily viewed by the Police. I require the following footage on a DVD disc that can be viewed on a windows based computer:

- 1) Footage of the internal camera covering the incident inside the premises between 02:00 – 02:30 on 12/11/17 (actual time) – I am aware that your system is 12 hours out of sync which is an issue that will need to be addressed in due course.
- 2) Footage of the back room area from 02:00 – 02:30 on 12/11/17.
- 3) Footage of the front of the premises (entry door) showing the outside of the premises between 02:00 – 02:45.
- 4) The Body Worn Camera footage from the SIA staff member between 02:00 – 02:30 on 12/11/17. I am sure he would have turned it on for such an incident.

As you know I need to conduct a full enquiry before determining the response from Police Licensing.

Please ensure that the footage requested is not lost. I did stress this on the 14<sup>th</sup> and 15<sup>th</sup> November but do so again in writing. I am aware that your CCTV system only retains 7 days of footage before it overwrites. I am conscious that you should be retaining 31 days of footage but this will be a factor of the full licensing investigation. At this time my primary objective is to ensure that the CCTV evidence is preserved and provided to the Police.

## Police Annexe 4

I look forward to hearing back from you on this matter.

Many thanks.

*PC 512 Jason Pearce*

*Licensing and Alcohol Harm Reduction Team*

[jason.pearce@hampshire.pnn.police.uk](mailto:jason.pearce@hampshire.pnn.police.uk)

*Internal: 4641503*

*External: 101 ask for 4641503*

*Mobile:* [REDACTED]

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**Pearce, Jason**

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**From:** owen Lam  
**Sent:** 21 November 2017 14:56  
**To:** Pearce, Jason  
**Subject:** Re: S2 Snooker Club - serious assault 12th November 2017

Dear Mr Jason

I am so sorry some of the questions I am not understand, can we arrange a time to meet you with ada in Thursday or Friday lunch time?, she can help translate to mind? Hope that can help, many thank!

Owen

Sent from my iPhone

On 21 Nov 2017, at 11:53, <[jason.pearce@hampshire.pnn.police.uk](mailto:jason.pearce@hampshire.pnn.police.uk)> <[jason.pearce@hampshire.pnn.police.uk](mailto:jason.pearce@hampshire.pnn.police.uk)> wrote:

Dear Mr Lam,

I write further to the below email.

On Monday 20th November you delivered an envelope containing 2 x USB sticks for my attention to the licensing office at Portsmouth Civic offices.

One of the USB sticks was labelled 'Front door front area', the other labelled 'Snooker area'.

I had asked for 4 pieces of CCTV footage as listed in the email to you further below. You only provided 2 of the 4 requested pieces of footage and only one of these is playable on a windows based computer as I had requested below.

The footage for the front door area was saved in a format that was playable however the 'Snooker area' USB does not play.

So I am still missing the following:

1. Item 1) from below email (coverage of the incident).
2. Item 2) which I assume is the unplayable USB labelled 'Snooker area'
3. The Body Worn Video footage from the SIA doorman - as required by the premises licence.

I am confident that the Body Worn Video footage will not be available as it appears from the front door footage that the SIA doorman is not wearing a Body Worn camera. I would like you to confirm this please.

The logic for the footage of the 'back room' is to assist with the question of 'how many customers were in the premises'? The attending Police stated there were over 200 customers. You did not agree with this so, as I explained to you, the simple way to assist your case is to provide simultaneous footage of the key premises

## Police Annexe 4

areas to determine rough visual numbers of customers. In reality your SIA doorman should have had a 'clicker counter' to ensure compliance with maximum numbers (150 by premises licence requirement). It is apparent from the CCTV footage of the front door area that the doorman is not only without a Body Worn camera but also without a 'clicker' so unable to ensure compliance with numbers inside.

**The ball is very much in your court** to prove compliance in terms of numbers inside. Providing CCTV as I have requested will assist this.

Can you please either provide all of the requested footage or confirm if you do not have it.

I am mindful that you should be retaining CCTV footage for 31 days when in reality you are only retaining it for 7 days.

**It is in your interests to get back to me on this issue.**

I look forward to hearing from you.

Jason

*PC 512 Jason Pearce*

*Licensing and Alcohol Harm Reduction Team*

[jason.pearce@hampshire.pnn.police.uk](mailto:jason.pearce@hampshire.pnn.police.uk)

*Internal: 4641503*

*External: 101 ask for 4641503*

*Mobile:* [REDACTED]

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**From:** Pearce, Jason

**Sent:** 16 November 2017 13:45

**To:** 'owenlam'

**Cc:** Rackham, Peter

**Subject:** S2 Snooker Club - serious assault 12th November 2017

Dear Mr Lam,

I write following my visits to S2 Snooker Club at 223 Kingston Rd, Portsmouth on the 13<sup>th</sup>, 14<sup>th</sup> and 15<sup>th</sup> November 2017 following the serious assault (GBH) that took place at the venue in the early hours of the 12<sup>th</sup> November. You are both the Designated Premises Supervisor and the Premises Licence Holder for the venue.

Whilst I will need to make further engagement with yourself, at this stage I need to be assured of retention and supply of the linked CCTV footage.

On the 14<sup>th</sup> and 15<sup>th</sup> November you advised me that I would need to supply you with a memory stick. The premises licence requires you to supply footage to the Police and Council in a format that can be easily viewed by the Police. I require the following footage on a DVD disc that can be viewed on a windows based computer:

## Police Annexe 4

- 1) Footage of the internal camera covering the incident inside the premises between 02:00 – 02:30 on 12/11/17 (actual time) – I am aware that your system is 12 hours out of sync which is an issue that will need to be addressed in due course.
- 2) Footage of the back room area from 02:00 – 02:30 on 12/11/17.
- 3) Footage of the front of the premises (entry door) showing the outside of the premises between 02:00 – 02:45.
- 4) The Body Worn Camera footage from the SIA staff member between 02:00 – 02:30 on 12/11/17. I am sure he would have turned it on for such an incident.

As you know I need to conduct a full enquiry before determining the response from Police Licensing.

Please ensure that the footage requested is not lost. I did stress this on the 14<sup>th</sup> and 15<sup>th</sup> November but do so again in writing. I am aware that your CCTV system only retains 7 days of footage before it overwrites. I am conscious that you should be retaining 31 days of footage but this will be a factor of the full licensing investigation. At this time my primary objective is to ensure that the CCTV evidence is preserved and provided to the Police.

I look forward to hearing back from you on this matter.

Many thanks.

*PC 512 Jason Pearce*

*Licensing and Alcohol Harm Reduction Team*

[jason.pearce@hampshire.pnn.police.uk](mailto:jason.pearce@hampshire.pnn.police.uk)

*Internal: 4641503*

*External: 101 ask for 4641503*

*Mobile:* [REDACTED]

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Pearce, Jason

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**From:** owen Lam  
**Sent:** 22 November 2017 22:00  
**To:** Pearce, Jason  
**Subject:** S2 snooker club

Dear Jason,

Thank you for your email,

Regarding the missing information you mentioned on the email, please see below.

1) The original Cctv files contained in the 2 USB sticks should have contained 4 files in which are standard avi format and in standard windows media player format. Please kindly try to open them again, I have checked to ensure all file can be opened before they were sent to you. Once opened it will answer all of your questions on point 1 & 2.

2) due to the fact that the doorman working that evening was new to the job, he was not wearing a worn camera and was not using a click counter at the time. This I can confirm. It is a definite requirement for the doorman position as from immediate affect. We been send a complaint for the SIA service company. I can only apologise for this incident. After this case we also have a meeting with Billy (Bar manger)to make sure we won't get anymore of the same mistakes again!

3) I cannot understanding how the attending police can assume there were over 150 people that evening. Our estimation was around 70 people. In fact, we have never had over 120 people since the beginning of trading. I believe his assumption is incorrect. Again hope the Cctv footage should easily prove that.

Please kindly let me know if you need more information from us. I can arrange the time to meet you again when you free.

I am very sorry that's my mistakes, and I'm very happy to assist where required for your investigation.  
Many thank!

Best regards  
Ada and Owen

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Pearce, Jason

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**From:** Pearce, Jason  
**Sent:** 23 November 2017 09:06  
**To:** 'owen Lam'  
**Cc:** Rackham, Peter  
**Subject:** RE: S2 snooker club

Owen,

Regarding the doorman not having a body worn camera - do you have any historical footage of the front door showing a doorman wearing body worn video? Dates prior to the incident. The CCTV is required for 31 days retention.

Also have you downloaded any of the doorman's footage prior to the incident date.

These are options that could help support the point you make.

Many thanks.

Jason.

PC 512 Jason Pearce  
Licensing and Alcohol Harm Reduction Team [jason.pearce@hampshire.pnn.police.uk](mailto:jason.pearce@hampshire.pnn.police.uk)  
Internal: 4641503  
External: 101 ask for 4641503  
Mobile: [REDACTED]

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-----Original Message-----

From: owen Lam  
Sent: 22 November 2017 22:00  
To: Pearce, Jason <[jason.pearce@hampshire.pnn.police.uk](mailto:jason.pearce@hampshire.pnn.police.uk)>  
Subject: S2 snooker club

Dear Jason,

Thank you for your email,

Regarding the missing information you mentioned on the email, please see below.

1) The original Cctv files contained in the 2 USB sticks should have contained 4 files in which are standard avi format and in standard windows media player format. Please kindly try to open them again, I have checked to ensure all file can be opened before they were sent to you. Once opened it will answer all of your questions on point 1 & 2.

## Police Annexe 4

2) due to the fact that the doorman working that evening was new to the job, he was not wearing a worn camera and was not using a click counter at the time. This I can confirm. It is a definite requirement for the doorman position as from immediate affect. We been send a complaint for the SIA service company. I can only apologise for this incident. After this case we also have a meeting with Billy (Bar manger)to make sure we won't get anymore of the same mistakes again!

3) I cannot understanding how the attending police can assume there were over 150 people that evening. Our estimation was around 70 people. In fact, we have never had over 120 people since the beginning of trading. I believe his assumption is incorrect. Again hope the Cctv footage should easily prove that.

Please kindly let me know if you need more information from us. I can arrange the time to meet you again when you free.

I am very sorry that's my mistakes, and I'm very happy to assist where required for your investigation.

Many thank!

Best regards  
Ada and Owen

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RESTRICTED (when complete)

MG11T

**Witness Statement****Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Court Act 1980, s.5B**

Statement Of: Christopher Dodd

URN:

Age (If Under 18): Over 18

Occupation: Police Officer

- 1 09/12/2017 20:11:  
I am Police Constable 21277 DODD of Hampshire Constabulary, stationed at Cosham Police Station on the response and patrol team B.
- 5 On Saturday 11th November 2017 at 22:00, I was on duty in Police uniform and crewed with Police Constable 27521 PARKER. I was driving a marked Police van using the call sign Zulu Victor 99.
- This statement is about where I attended a serious assault at the MAJESTIC SNOOKER CLUB, 223 KINGSTON ROAD. I will mention the following persons in this statement. The manager on the night was [REDACTED] LAU [REDACTED] The duty security guard was [REDACTED] AL-ANSARI [REDACTED] and the owner of the above club is Chin To LAM [REDACTED]. I will also mention the following, Police Sargent 3038 HEYWOOD and Police Constable 27004 PALMER. I will refer to the above persons by their last names.
- 15 At 02:23, I was directed to attend THE MAJESTIC SNOOKER CLUB following reports that a male had been stabbed in the neck. When I arrived, there were several persons outside the club whom appeared to be intoxicated, I also observed that there were glass beer bottles and pint glasses outside the entrance.
- 20 Sargent HAYWOOD and PC PLAMER also attended and located the injured party, it became clear that the injured party had been hit on the side of the head with a bottle causing a laceration that was bleeding.
- I spoke to AL-ANSARI who was the only security guard on duty for the whole snooker club, he told me that there was around 200 people inside. I entered the club and saw that there was a large crowd which were predominately males who I would say were aged between 17-20 years old.
- One of the users of the club was extremely intoxicated and should never have been allowed inside or allowed to have consumed this amount of alcohol without staff assisting or challenging him.
- 30 I spoke to LAU who was the bar manager that night and requested that I view the CCTV, LAU told me that he did not have access to it and called the owner LAM. When LAM arrived, he accessed the CCTV which was around 12 hours out of time sync.
- 35 When I saw the CCTV, there was a very large fight that involved a large amount of people

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MG11T

**Witness Statement**

Statement Of: Christopher Dodd

URN:

however none of them identified themselves to Police. From the CCTV it was very difficult to identify who the offenders and victims were due to the volume of people getting involved. I also saw the security guard AL-ANSARI get in the middle of them attempting to separate and stop the fighting, in my opinion AL-ASARI placed himself in unnecessary danger and could have been easily injured as a result. There should have been more security on duty due to the large volume of people that were inside.

While I was in attendance, it was clear that there were overly intoxicated users of the club still allowed to remain on the premises and continued to be served without anyone responsible to challenge the customers. I also observed that people were bringing open glass containers (bottles and glasses) outside of the premises and no member of staff were challenging the individuals to prevent this from happening.

It was clear that this incident was poorly managed by the snooker club staff.

I used my body worn video during this incident and I can produce this as an exhibit. I give it identification reference number –

CAD/S2SH/01 - S2 SNOOKER HALL.

I had no further dealings in this matter.

This statement is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true

Signature Witness: Digitally signed

Date: 09/12/2017 20:11

Witness To Signature: N/A

Date: N/A

Statement Started

09/12/2017 20:11

Statement Completed

09/12/2017 20:11



RESTRICTED (when complete)

MG11T

**Witness Statement****Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Court Act 1980, s.5B**

Statement Of: Andrea Heywood

URN:

Age (If Under 18): Over 18

Occupation: Police Officer

1 11/12/2017 03:29: I am PS 3038 HEYWOOD of Hampshire Constabulary currently stationed at Cosham Police Station.

I am making this statement to detail my attendance at the Snooker Club, Kingston Road Portsmouth, on 12th November 2017, to the report of an assault on a male youth causing GBH injuries.

5 In my statement I will mention my colleagues PC 27004 PALMER, PC HALL, PC 21277 DODD and PC PARKER.

I will also mention staff at the club, who I now know to be [REDACTED] AL-ANSARI security doorman at the Club, [REDACTED] LAU the Bar manager and Chin To LAM the Club owner. I

10 will also mention the male who was assaulted [REDACTED] 17 years old and his friend [REDACTED] 18 Years old.

On Sun 12th November 2017, I was on duty in full uniform in company with PC PALMER in a marked Police vehicle. At 0214 hours, I was deployed to attend 223 Kingston Road Portsmouth following a call from SCAS to the report that a 17 year old male had been stabbed in the neck by a glass bottle - The venue was the S2 Club (Snooker and Karaoke Club).

15 On our arrival at 0215 hours, there were a number of persons stood outside smoking, drinking and waiting for taxis. The average age of these persons were approx 17-19 years old, both males and females coming in and out of the Club.

20 The Security Doorman was spoken to and asked about the location of the injured person at the club and he denied any knowledge.

I asked to speak to the bar manager and the doorman went into the club and reappeared with the manager. I advised the manager of the reason for Police attendance at the Club and that we had been told a male had been stabbed with a bottle. He denied any

25 knowledge and walked outside to the front of the club, saying words similar to 'there may have been a scuffle here outside the club with some males but that was it'.

We had been at the Club for approx 5 minutes at this time and I was becoming increasingly concerned that there may be an injured youth somewhere needing medical attention and no-one was acknowledging this.

30 Due to the denial by the bar manager and door security of anything occurring, I then spoke to Police control for them to recontact the informant to Police and to find out where the injured youth was, so we could ensure the call was not false and malicious and to prevent Police wasting their time at the club.

Police control then spoke to the informant and I was informed the injured male, [REDACTED]

35 [REDACTED] was still inside the snooker club.

RESTRICTED (when complete)

MG11T

**Witness Statement**

Statement Of: Andrea Heywood

URN:

PC PALMER then entered the club to find the injured male and I challenged both the doorman and manager on their denial of all knowledge, seeing as the injured youth was still inside the club. They then said they were aware of a fight inside but knew nothing about a bottle being used. They both confirmed they had not called Police in relation to the fight at the club.

At 0226 hours, PC PALMER then located the injured party [REDACTED] in the club and escorted him and his friend [REDACTED] to the Ambulance outside. [REDACTED] was holding a cloth to the back of his head which was bleeding [REDACTED] had clear visible injuries of a laceration to the back of his head with small glass fragments still inside it and a very large lump to his forehead.

[REDACTED] was wearing a white short sleeved Polo top, jeans and he had short black hair. [REDACTED]

[REDACTED] disclosed to Police, there was an altercation inside the club in the far corner, which started with some pushing and shoving between people from different groups of friends. He said punches were thrown and then more friends got involved until there were lots of people fighting. [REDACTED]

[REDACTED] said bottles were being thrown and hitting off the walls and then he was hit on the back of the head with a bottle. [REDACTED] could not be sure whether it was a thrown bottle that had hit him or whether he had deliberately been hit on the head, but suspected it was the latter.

[REDACTED] did not know who had hit him and did not know any of the people involved. He said it was mates sticking up for mates and then lots of people got involved.

[REDACTED] and [REDACTED] both said that the security man tried to intervene and stop the fight but he couldn't as there was just too many people fighting and only one of him.

When the fight ended, [REDACTED] was bleeding at the back of his head and a customer inside the club said he would call an ambulance for [REDACTED]

I again spoke to the bar manager and asked to view the CCTV of the incident. He initially said he couldn't operate the CCTV, however when I insisted that I wanted to view the CCTV, he said he would call the owner to the Club as he could assist with Police viewing the footage.

The doorman then told me that he was working at the Club on the night as a favour to a friend who had called him and asked him to cover as his friend was sick. The doorman said he was checking IDs on the door and could not then keep his eye on everything that was going on in the club, as it was too much for just one person.

The owner of the Club arrived and appeared to be non-plussed by what had happened. CCTV of the incident was viewed by PC DODD with the owner of the Club and a copy of the CCTV footage was copied to PC DODDs BWV as the owner was not able to download the footage at that time.

RESTRICTED (when complete)

MG11T

## Witness Statement

Statement Of: Andrea Heywood

URN:

75 The scene of the assault, was in the corner of the club which was around a seated booth area opposite the bar. Due to the lack of assistance and cooperation from staff at the club on Police attendance, which resulted in the delay in identifying the aggrieved party, there was also a delay in identifying the scene. On checking the scene, the bottles that had been thrown had all been cleared away. On one of the sofas in the booth there was what appeared to be blood smeared on the back of the sofa. Unfortunately there was already a heavy footfall of customers in and around this area and various persons sitting in the booth area and smearing the blood further, therefore destroying any potential for SOC recovery. I had real concerns in relation to the management of this establishment, which was then reported to Police Licensing Officers.

80 There were approx 200 people in the venue at the time of the incident, with only 1 doorman security. Many of the customers who appeared to be very young, were heavily intoxicated. As I was stood with the Doorman, many of the customers were walking in and out of the Club carrying beer bottles, which went unchallenged by the Doorman.

The music in the club was loud which is why I spoke to both doorman and manager in the hallway outside the club.

90 Some of the older customers of the Club aged approx 28-35 years old, commented to me as they were leaving saying 'I'LL TELL YOU WHAT HAPPENED! TOO MANY TEENAGE CHAVS BEING ALLOWED TO DRINK IN HERE!'.

This incident resulted in a 17 year old boy being admitted to hospital for treatment to a serious head injury. I know from speaking to the boy that he was unable to work due to his injury and was in a lot of pain.

95 On viewing the CCTV, I believe it was just fortunate that there were not many more serious injuries caused as a result of this fight, especially in light of the fact glass bottles were being thrown and used as weapons.

I also believe that staff intentionally obstructed Police on initial attendance by denying all knowledge in an attempting to conceal what had happened at the club on this night. Due to their actions, it took 11 minutes to locate the injured boy and for him to receive medical assistance from paramedics.

105

This statement is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true

Signature Witness: Digitally signed by PIN

Date: 11/12/2017 03:50

Witness To Signature: N/A

Date: N/A

Statement Started

11/12/2017 03:29

Statement Completed

11/12/2017 03:50

## S2 SNOOKER CLUB - 223 KINGSTON ROAD, PORTSMOUTH

### LICENSING HISTORY - LICENSING ACT 2003

#### The Premises:

Reception Details	Inspection Validation	Decision Receipts	Notices Additional	Other Activities	Print L.V.A.	Map IVA Index	Index Risk Summary
Reference U.P.R.N. Map Ref. (E) Trading As	15/04352/LAPRMV 001775044386 464878 (N) S2 Snooker Club	Issued Variation 101832	Initial Licence Previous Ref.	12/04217/LAPREM 15/02446/LAPREM	Occupier Address	S2 Snooker Club 223 Kingston Road Portsmouth PO2 7EG	Alt Ref. Plate/Badge
Applicant Details	Mr Chin To Lam		Agent Details				
Mail Address							
Received Application Date	09.11.2015 09.11.2015	Received by Case Officer		LEEROS - MR ROSS LEE LEEROS - MR ROSS LEE		From To Valid From Issued Renewal Date Reminder	
Get Response Get Determination Licence Details	09.11.2015 Application for a	Actual Response Actual Determination Main Use of		09.11.2015 24.11.2015 SNOOK - Snooker Club		0 15	

Show History    Save    Exit

My Diary    Licensing

#### Noise Abatement Notice:

Reception Details	Inspection Validation	Decision Receipts	Notices Additional	Other Activities	Print L.V.A.	Map IVA Index	Index Risk Summary
Reference U.P.R.N. Map Ref. (E) Trading As	13/03577/LAPREM 001775044386 464879 (N) Lucky Bar Snooker Club	Licence Superseded Transfer	Initial Licence Previous Ref.	13/03577/LAPREM 101833	Occupier Address	Lucky Bar Snooker Club Snooker Hall 223 Kingston Road Portsmouth	

CNFCAPPNOTES.8.2 Case Notes: 13/03577/LAPREM

**Summary**    Priority    Locked: Conf.

Noise Abatement Notice Served

Re above - view image.

Debbie  
16 September 2013.

30.05.2013

26.03.2013

24.12.2013

Exit

**ABATEMENT NOTICE IN RESPECT OF A  
STATUTORY NOISE NUISANCE**



**ENVIRONMENTAL PROTECTION ACT 1990 PART III AS AMENDED BY SECTION 3 OF THE  
NOISE AND STATUTORY NUISANCE ACT 1993 SECTION 101-103 OF THE CLEAN  
NEIGHBOURHOODS AND ENVIRONMENT ACT 2005**

REF: 127/SW/13

To: Tak Ho Chan

Of: Lucky Bar  
223 Kingston Road  
Portsmouth  
PO2 7EG

I certify this is a true copy of the  
notice handed to Tak Ho Chan by me  
at the Luck Bar 223 Kingston Road,  
Portsmouth at 15:45hrs on  
12<sup>th</sup> September 2013.

**1. Notice**

This is a formal notice issued by Portsmouth City Council ("the Council") because it is satisfied that a statutory nuisance under section 79(1)(g) of the Act is likely to recur within its area in that music emanating from Lucky Bar 223 Kingston Road Portsmouth PO2 7EG has caused and is likely to cause nuisance to occupiers of other premises in the area.

**2. What you are required to do**

You are the person responsible for the nuisance. You are therefore required to prohibit recurrence of the nuisance forthwith from the date upon which this notice was served upon you.

**3. What happens if you fail to comply**

If without reasonable excuse you contravene or fail to comply with any requirement of this notice:

- 3.1 This is an offence and will liable on summary conviction to a fine not exceeding £20,000 together with a further fine for each day on which the offence continues after conviction; or
- 3.2 In order to secure the abatement, prohibition or restriction of the nuisance, the Council may bring proceedings in the High Court; and
- 3.3 The Council has power to execute the works specified in the notice and recover from you any necessary expenditure incurred. This power includes the power to seize any equipment used to create the nuisance.

**4. Your right to appeal**

You may appeal to a magistrate's court against this notice within 21 days, beginning with the date on which this notice was served upon you.

This is a notice to which paragraph (2) of regulation 3 of the Statutory Nuisances (Appeals) Regulations 1995 applies, and in consequence, in the event of an appeal this notice shall not be suspended until the appeal has been abandoned or decided by the court, as, in the opinion of the Council, the expenditure which would be incurred by any person in carrying out works in compliance with this notice before any appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.

DATED: 12 September 2013

Portsmouth City Council  
Environmental Health Team  
Civic Offices  
Guildhall Square  
Portsmouth PO1 2PQ  
(address to which all communications should be sent)

Steve Woodward  
Environmental Protection Officer  
(The officer appointed for the purpose)

**Visit on 13 March 2015 at 2200 - Kevin's notes:**

Details	Validation	Receipts	Additional	Activities	I.V.A.	IVA Index	Risk Summary
Reference	14/00056/LICASE				U.P.R.N.	001775044386	
Module	U	Reference	14/017104/ARMA/				
Operator	S2 Snooker Club	XIFCINSPEC28.8.1	XI Visit Details				
Business Name							
Visit Type	8_CMP - Inspection						
Action Type	LICASE - Licensing						
Type	Sched						
- Visit or Inspection							
CE - Notice Check							
Reasons							
- No Further Action							
Completed	05.02.2014						
ed							
Zoom							
<p>Visit to this premises on request by PC Pete Rackam as they have applied to vary their licence to sell alcohol until 4 am.</p> <p>Upon entry spoke to [REDACTED] Barmaid who was a little confused as to what was required. After giving advice as to requirements of this visit we established the following:</p> <ol style="list-style-type: none"> <li>1. Summary on display</li> <li>2. Prem licence taken down from frames.</li> <li>3. DPS Chin To Lam contacted and on route introduced to DPS [REDACTED]</li> <li>4. All sales of alcohol authorised by DPS and signed.</li> <li>5. CCTV up and running 16 cameras footage kept for 60 days.</li> <li>6. All documentation to hand as requested apart from gaming machines. Advised by DPS that gaming machine licences were in in another file back at his H/A. Advised that for future visits like this it would be beneficial that these were also to hand.</li> <li>7. All guests that were present and had entered the club had signed in. established that ES to become a member. All guests to be signed in.</li> <li>8. Guest book signed by myself to show visit had been carried out.</li> </ol> <p>Very Satisfactory visit.</p>							
y Diary	Licensing						

**Visit on 04 September 2015 at 2100 - Kevin's notes:**

Visit to this club with regard to complaint made by local residents about alleged drug dealing in the carpark to the rear of the venue. JE dealing and a brief check of the car park to the rear carried out.

**Visit on 16 October 2015 at 2224 - Ross's notes:**

Visit to S2 snooker club by enforcement team. Main entrance is at the rear via the car park. A lot of rubbish dumped in the rear car park.

Group of young males outside.

Residential properties opposite.

No door staff and unfettered entry to club area.

A lot of young males and females present.

Door staff not present.

DPS "Owen" arrived (Mr Chin Lam) and also discussed licence with female ID as [REDACTED] Wong. Various concerns summarised as follows:

1. No SIA staff
2. Poor record keeping
3. No alcohol sales authorisation
4. Poor fire safety with locked EXIT door and trailing wires above snooker tables
5. Anecdotal evidence of drug taking - lots of visits to the toilets by young males

6. Persons seen "slumped" either on snooker tables or outside in recovery position.
  7. No SIA body worn video apparent
  8. Potential for late night early morning noise
  9. Weak DPS and poor management skills evident.
- Police and fire authorities advised.

Ross and Licensing team

**05 November 2015 - File Note after discussion with Pete Rackham:**

	Details	Variation	Receipts	Additional	Activities	L.V.A.	LVA Index	Risk Summary
Reference	15/02446/LAPREM	Licence Superseded		Occupier	S2 Snooker Club			
U.P.R.N.	001775044386	Variation		Address	223 Kingston Road Portsmouth PO2 7EG			
Map Ref. (E)	464878 (N) 101832							
Trading As	S2 Snooker Club							

CNFCAAPPNOTES.8.2 Case Notes: 15/02446/LAPREM

	Summary	Priority	Locke	Conf.
Amend conditions		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
REVIEW POSSIBLE		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Plan not sufficient		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

See IVA for 16 October 2015 and imaged Fire Officer response.  
Have discussed with PC Rackham and plan of action to be determined once he has visited in the near future.

21 October 2015  
UPDATE  
See imaged email sent to licence holder and DPS today following joint interview with Ross and Pete Rackham -  
**WARNING AND MINOR VARIATION RECOMMENDED.**  
Ross & Pete  
05 November 2015

From: Lee, Ross  
To: Fire Service  
Cc:  
Subject: S2 SNOOKER CLUB

Sent: Wed 21/10/2015 10:30

Dear Fire chaps

Could we recommend a visit to the S2 snooker club at 223 Kingston Road, Portsmouth PO2 7EG.

They have a premises licence issued by PCC.

Have received complaints of recent about noise. Visited last Friday night - snapshot summary shown below for information in bold:

Visit to S2 snooker club by enforcement team. Main entrance is now at the rear via the car park. A lot of rubbish dumped in the rear car park.

- Group of young males outside.
- Residential properties opposite.
- No door staff and unfettered entry to club area.
- A lot of young males and females present.
- Door staff not present.
- DPS "Gwen" arrived (Mr Chin Lam) arrived and also discussed licence with female ID as Bridget Wong. Various concerns summarised as follows:

1. No SIA staff
2. Poor record keeping
3. No alcohol sales authorisation
4. Poor fire safety with locked EXIT door and trailing wires above snooker tables
5. Anecdotal evidence of drug taking - lots of visits to the toilets by young males
6. Persons seen "slumped" either on snooker tables or outside in recovery position.
7. No SIA body worn video apparent
8. Potential for late night early morning noise
9. Weak DPS and management skills evident.

Police and fire authorities advised.

### 24 October 2015 - Pete Rackam's visit:

Pete, thanks for this - talk later.

Ross

**From:** Rackham, Peter [<mailto:peter.rackham@hampshire.pnn.police.uk>]

**Sent:** 24 October 2015 03:39

**To:** Lee, Ross

**Subject:** Working sheet re my visit to S2 copy and pasted - Will discuss when in on Wednesday

Attended S2 Snooker Club with APS Sollars who BWV'd the visit to the premises and was in uniform.

On arrival I could see that the front door of the premises was open. I also could see that the north west door was open with a door person stood outside the premises. There was noise coming from the outside which could be heard. The door person was SIA and was wearing his badge. He wasn't however wearing BWV. I identified myself as a Police officer by warrant card. There was a queue of young persons who were being asked to show ID etc at the door. I walked through and the door leading to the premises was locked. It was opened by a member of staff who was taking down the names and membership details of persons there.

As I walked into the premises I could see around 15-20 young persons between 18-25 years of age drinking. I could see persons purchasing alcohol from the bar. The atmosphere was quite good. We did not get any verbals from customers. The music was very loud, more than background music and this made it hard to hear people talk over the noise of the music.

The DPS was not present and nor was any other Personal Licence Holder. There were two females at the bar.

As I walked in there was a small deal bag with white powder inside. The bag was a third full. It had clearly been thrown on the floor when they saw APS Sollars who is around 6ft7 tall.

The toilets were busy with lots of traffic for only 15-20 persons inside the premises. On looking around the toilets in the ladies we could see numerous empty NOS gas cannisters indicating that customers had been using this. There were also empty balloons.

After around 10 minutes the DPS arrived and I went through the licence conditions with him. I noted the following conditions being breached:

- BWV not being utilised
- Florescent clothing not utilised by SIA
- Loud music not background music being played in the main areas and not limited to the karaoke rooms.

A fire exit was blocked also - DPS stated David Knight had attended and advised him to do so.

I checked the training, policies, authorisations and AVP - All in place however not kept in the venue. When I asked why DPS couldn't say and looked sheepish.

I checked the refusals - Last refusal was made in January 2015 - I asked why this was. DPS couldn't provide a satisfactory answer.



## Police Annexe 7

It is quite clear that the DPS had listened to most of the advice given by the PCC Licensing team. However he is still breaching conditions. What is also concerning is the crowd beginning to go to the premises. They are young local people and they are clearly using drugs. The premises management are not strong enough to deal with any issues that may present themselves and clearly have no capacity to deal. I wonder how long prior to an incident it will be as this crowd grows.

I will collect the BWV of the visit and meet with Council colleagues next week in order to progress this matter.

21945

### **05 November 2015 Warning email to licence holder by Ross & Peter:**

Dear Owen and Bridget,

Thank you for attending the office today to meet with PC Pete Rackham and myself.

This meeting had been arranged to discuss management issues relating to the premises licence and following recent visits by the council, the police and the fire authorities. Equally I am aware that my colleague Jason Ellam had cause to write to you in September following his earlier visit - this was because of complaints from local residents about noise and disturbance caused by persons congregating in the rear car park.

As both the premises licence holder and DPS Owen (Chin Lam) has accepted that standards have slipped of recent and the following examples of non-compliance with the licensing objectives was noted:

- Apparent drug taking in the toilets with associated evidence of drugs and drug paraphernalia both inside and outside the premises
- No definitive authorisations to sell alcohol evident
- Evidence of poor and fragmented record keeping so far as this related to member and guest recording, door staff attendance and recording, refusals recording together with written policies for the ejection of customers and other matters prescribed by conditions on your licence
- Evidence of poor door steward attendance at the premises and the lack of radio net communications and body worn video for SIA staff
- Evidence of a "weak" management style in permitting persons to drink to excess and failure to carry out robust due diligence checks
- The provision of loud and intrusive music in the general trading area (not the karaoke lounges) contrary to the licence conditions

You both expressed a desire to work with the Police and accepted that the breaches previously evidenced **could** have resulted in either the review of your licence or prosecution or both. We were advised however that you have implemented the following immediate measures to combat our shared concerns:

## Police Annexe 7

- The regular use of SIA door staff from KY Events to include more proactive drug checks both at the door and in the toilet area(s)
- Regular staff training
- All duty registers, membership details and policies to be kept on the premises and made immediately available at the request of the Police
- No guests will be permitted entry to the premises anymore
- At least 4 staff will be on duty at all times
- Background music will only be played in the main trading area
- The existing north west corner (car park) entrance will NOT be used as the main entrance and this will now be the main entrance onto Kingston Road
- Smoking will be allowed on the frontage in Kingston Road only

These measures should make a significant improvement and you should consider their implementation in relation to your existing fire risk assessment as well.

By removing access to the premises by "guests" (and moving the entry to the front) you will also need to modify the conditions of your current licence and a minor variation application may be used to complete this. The form is attached and the fee is £89.

We would recommend that your application be worded so as to remove conditions 3, 6 and 19 from your current licence and removing the words "and guests" from condition 4.

Please contact either myself or PC Rackham should you need to clarify any of the matters discussed.

### **Ross**

Mr Ross C Lee  
Licensing Officer  
Portsmouth City Council  
Civic Offices  
Guildhall Square  
Portsmouth  
Hants  
PO1 2AL

Disregarded at Police Request

Disregarded at Police Request

## Occurrence details

Hampshire Constabulary

Printed: 13/12/2017 11:31 by 512

Occurrence: **44170368686****Occurrence details:**

Report no.: 44170368686

Occurrence Type: Assault

Occurrence time: 23/09/2017 02:15 - 23/09/2017 02:37

Reported time: 23/09/2017 02:37

Occurrence address: 223 KINGSTON ROAD, FRATTON, PORTSMOUTH, PORTSMOUTH United Kingdom PO2 7EG (MAJESTIC SNOOKER CLUB &amp; ENSKA MARTIAL ARTS CENTRE) (District: 5 PORTSMOUTH, Sector: PC PORTSMOUTH CENTRAL, N'hood: 5PC01 CHARLES DICKENS AND NELSON, Beat: 5PC0111 NELSON)

Clearance status: Under investigation

Concluded: No

Concluded date:

Summary: [REDACTED] - Between the times stated calls were made to the Police to say that 15 people were fighting outside the snooker hall on KINGSTON ROAD. Police were right outside and saw what was actually happening. There were two people fighting in the middle of the street and immediately split themselves up on seeing Police arriving. Both parties were separated and no one was making a complaint however [REDACTED] said that he had been assaulted by being punched to the head, no injuries seen. [REDACTED] was taken home by his friends with details to contact Police should he change his mind. No one else present came to the Police while in attendance and made any other allegation or stating that they were caused any harassment, alarm or distress. All involved parties left prior to Police leave in separate directions.

Remarks:

**Associated occurrences:**

- Same address / 44080244863 / Z Prem Licence (Management Occurrence) / See reports tab page for copy of Premises Licence. Premises Licence number 766. / Visits should be recorded on a working sheet the reports tab. / All other incidents should be raised on a new occurrence and linked to master record

**Involved persons:**

- [REDACTED]

**Involved addresses:**

- 223 KINGSTON ROAD / Occurrence address / PORTSMOUTH, United Kingdom PO2 7EG (MAJESTIC SNOOKER CLUB & ENSKA MARTIAL ARTS CENTRE) (District: 5 PORTSMOUTH, Sector: PC PORTSMOUTH CENTRAL, N'hood: 5PC01 CHARLES DICKENS AND NELSON, Beat: 5PC0111 NELSON)

**Involved comm addresses:**

- (Mobile) Originating

**Involved vehicles:****Involved officers:**

RESTRICTED

## Police Annexe 9

- Reviewing officer / 9 / HART, N. / #12753 / Hamp / Police staff / CRIME INCIDENT MANAGEMENT UNIT / 12/12/2017 / 20171212 --:--:--
- Reviewing officer / 9 / AINSWORTH, M. / #6380 / Hamp / Police staff / CRIME INCIDENT MANAGEMENT UNIT / 24/09/2017 / 20170924 --:--:--
- Officer in case / 9 / DODD, C. / #21277 / Hamp / Police officer / R&P TEAM B PORTSMOUTH / 23/09/2017 / 20170923 --:--:--

**Involved property:****Modus operandi:****Reports:****Occurrence / intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
Enquiry log	23/09/2017 03:29		#21277 DODD, C.	No	T1701804290 Init rpt Closed

## OIC FINAL WORKING SHEET

## INVESTIGATION

Concise summary of the investigation, or location of summary of evidence.

Aggrieved –  
Suspect – Unknown

Circumstances –

Between the times stated calls were made to the Police to say that 15 people were fighting outside the snooker hall on KINGSTON ROAD. Police were right outside and saw what was actually happening. There were two people fighting in the middle of the street and immediately split themselves up on seeing Police arriving. Both parties were separated and no one was making a complaint however [REDACTED] said that he had been assaulted by being punched to the head, no injuries seen. [REDACTED] was taken home by his friends with details to contact Police should he change his mind.

No one else present came to the Police while in attendance and made any other allegation or stating that they were caused any harassment, alarm or distress.

All involved parties left prior to Police leave in separate directions.

Log entry:

Have any other crimes been mentioned during the course of this investigation i.e. on the ALTARIS, in statements, risk assessment etc? No – If so ensure they are recorded and quote crime number here.

If Not recorded why not? i.e. already recorded (quote crime number), same victim/ offender relationship and reported at the same time, facts as reported do not meet points to prove for recording an offence and state what is missing etc.

## OUTCOME

Outcome 14 - Evidential Difficulties: Suspect not identified

The victim either declines or is unable to support further police investigation to identify the offender, this would include circumstances where the victim is under 18 and the parents do not allow the child to ID the offender.

Where is the rationale recorded, detailing why victim is declining or unable to support?

Has the victim, or in the case of a child, their parent / guardian (unless not appropriate) been informed that the case will be dealt with in this way? No / Yes - Who informed them?

If the victim tries to identify the suspect without success and the suspect is never identified another Outcome (Outcome 18) should be used.

## EVIDENCE MANAGEMENT CENTRE

\*\*\*- WARNING if this section is not completed you are authorising the property and Forensic exhibits (consult CSI) to be destroyed - \*\*\*

Property is the responsibility of the OIC and PACE states that a regular review is required to justify its retention  
Record items to be disposed below

RESTRICTED

## Occurrence enquiry log report

Hampshire Constabulary

**Occurrence:** 44170368686 Assault @23/09/2017 02:37 (223 KINGSTON ROAD, FRATTON, PORTSMOUTH, PORTSMOUTH United Kingdom PO2 7EG (MAJESTIC SNOOKER CLUB & ENSKA MARTIAL ARTS CENTRE) (District: 5 PORTSMOUTH, Sector: PC PORTSMOUTH CENTRAL, N'hood: 5PC01 CHARLES DICKENS AND

**Task status:** All

**Log type:** All

Valid as of 13/12/2017 11:31:24  
 Printed by #512 PEARCE, J.

Type	Entry time	Event time	Author	Link	Task
Enquiry log	23/09/2017 03:29		#21277 DODD, C.	No	T1701804290 Init rpt Closed
Log entry:	OIC FINAL WORKING SHEET				

**INVESTIGATION**

Concise summary of the investigation, or location of summary of evidence.

Suspect – Unknown

Circumstances –

Between the times stated calls were made to the Police to say that 15 people were fighting outside the snooker hall on KINGSTON ROAD. Police were right outside and saw what was actually happening. There were two people fighting in the middle of the street and immediately split themselves up on seeing Police arriving. Both parties were separated and no one was making a complaint however [REDACTED] said that he had been assaulted by being punched to the head, no injuries seen. [REDACTED] was taken home by his friends with details to contact Police should he change his mind.

No one else present came to the Police while in attendance and made any other allegation or stating that they were caused any harassment, alarm or distress.

All involved parties left prior to Police leave in separate directions.

Have any other crimes been mentioned during the course of this investigation i.e. on the ALTARIS, in statements, risk assessment etc? No – If so ensure they are recorded and quote crime number here.

If Not recorded why not? i.e. already recorded (quote crime number), same victim/ offender relationship and reported at the same time, facts as reported do not meet points to prove for recording an offence and state what is missing etc.

**OUTCOME****Outcome 14 - Evidential Difficulties: Suspect not Identified**

The victim either declines or is unable to support further police investigation to identify the offender, this would include circumstances where the victim is under 18 and the parents do not allow the child to ID the offender.

Where is the rationale recorded, detailing why victim is declining or unable to support?

Has the victim, or in the case of a child, their parent / guardian (unless not appropriate) been informed that the case will be dealt with in this way? No / Yes - Who informed them?

If the victim tries to identify the suspect without success and the suspect is never identified another Outcome (Outcome 18) should be used.

**EVIDENCE MANAGEMENT CENTRE**

\*\*\*- **WARNING if this section is not completed you are authorising the property and Forensic exhibits (consult CSI) to be destroyed** - \*\*\*

Property is the responsibility of the OIC and PACE states that a regular review is required to justify its retention

## Occurrence details

Hampshire Constabulary

Printed: 13/12/2017 11:32 by 512

Occurrence: **44170142449****Occurrence details:**

Report no.: 44170142449  
 Occurrence Type: Wounding  
 Occurrence time: 16/04/2017 23:25 - 16/04/2017 23:55  
 Reported time: 16/04/2017 23:36  
 Occurrence address: 0 KINGSTON CRESCENT, PORTSMOUTH, HAMPSHIRE United Kingdom  
 (District: 5 PORTSMOUTH, Sector: PC PORTSMOUTH CENTRAL, N'hood: 5PC01 CHARLES DICKENS AND NELSON, Beat: 5PC0111 NELSON)  
 Clearance status: Filed  
 Concluded: Yes  
 Concluded date: 08/11/2017  
 Summary: Public order incident where a female has had 7 teeth knocked out following an assault in the street.

Remarks:

**Associated occurrences:**

- Same event / 44170145402 / Assault / 19/04/2017 12:30 / 20170419 12:30:13:880
- Same event / 44170145356 / Assault / 19/04/2017 11:56 / 20170419 11:56:47:953
- Same event / 44170145295 / Assault / 19/04/2017 11:03 / 20170419 11:03:22:857
- Same event / 44170145163 / Assault / 19/04/2017 09:13 / 20170419 09:13:04:233
- Same event / 44170145073 / Assault / 19/04/2017 07:48 / 20170419 07:48:54:903

**Involved persons:****Arrest record:**

Occurrence: 44170142449 Wounding @16/04/2017 23:36 (0 KINGSTON CRESCENT, PORTSMOUTH, HAMPSHIRE United Kingdom (District: 5 PORTSMOUTH, Sector: PC PORTSMOUTH CENTRAL, N'hood: 5PC01 CHARLES DICKENS AND NELSON, Beat: 5PC0111 NELSON)) (Public order incident where a femal

Task:

Author: #13966 DAVIS, C.

Report time: 05/07/2017 20:31

Entered by: #13966 DAVIS, C.

Entered time: 05/07/2017 20:31

Charges:

**MG15T Record of Interview:**

Occurrence: 44170142449 Wounding @16/04/2017 23:36

Task:

Author: #22084 GREEN, D.

Report time: 05/07/2017 20:01

Entered by: #22084 GREEN, D.

Entered time: 05/07/2017 20:01

Vehicle:

Officer:

Case file:

Remarks:

RESTRICTED



## Police Annexe 10

Occurrence: 44170142449 Wounding @16/04/2017 23:36  
 Task: T1700698507 [Init rpt - Closed] Due: 01/05/2017 00:31 CAD INTERFACE ->#22084  
 [Redacted] [Med] CPS - GBH - KINGSTON ROAD - 6 x victims 44170142449 Wounding  
 @16/04/2017 23:36 (0 KINGSTON CRESCENT, PORTSMOUTH, HAMPSHIRE United  
 Kingdom (District: 5 PORTSMOUTH,  
 Author: #3493 ALDERTON, M. Report time: 11/05/2017 16:23  
 Entered by: #3493 ALDERTON, M. Entered time: 11/05/2017 16:23  
 Vehicle:  
 Officer:  
 Case file:  
 Remarks:

Occurrence: 44170142449 Wounding @16/04/2017 23:36  
 Task: T1700698507 [Init rpt - Closed] Due: 01/05/2017 00:31 CAD INTERFACE ->#22084  
 [Redacted] [Med] CPS - GBH - KINGSTON ROAD - 6 x victims 44170142449 Wounding  
 @16/04/2017 23:36 (0 KINGSTON CRESCENT, PORTSMOUTH, HAMPSHIRE United  
 Kingdom (District: 5 PORTSMOUTH,  
 Author: #3493 ALDERTON, M. Report time: 11/05/2017 16:24  
 Entered by: #3493 ALDERTON, M. Entered time: 11/05/2017 16:24  
 Vehicle:  
 Officer:  
 Case file:  
 Remarks:

• LAM, KIM [G4V] / CCTV operator /

[Redacted] (District: 5 PORTSMOUTH, Sector: PC  
 PORTSMOUTH CENTRAL, N'hood: 5PC01 CHARLES DICKENS AND NELSON, Beat: 5PC0111 NELSON) )  
 Id #: 2810265  
 (Mobile)

**MG11**

Occurrence: 44170142449 Wounding @16/04/2017 23:36  
 Task: T1700698507 [Init rpt - Closed] Due: 01/05/2017 00:31 CAD INTERFACE ->#22084  
 [Redacted] [Med] CPS - GBH - KINGSTON ROAD - 6 x victims 44170142449 Wounding  
 @16/04/2017 23:36 (0 KINGSTON CRESCENT, PORTSMOUTH, HAMPSHIRE United  
 Kingdom (District: 5 PORTSMOUTH,  
 Author: #3493 ALDERTON, M. Report time: 28/04/2017 15:27  
 Entered by: #3493 ALDERTON, M. Entered time: 28/04/2017 15:27  
 Vehicle:  
 Officer:

RESTRICTED

Involved property:

Modus operandi:

Author:

Report time:

Entered by:

Entered time:

**Reports:****Occurrence / intelligence enquiry log:**

Type	Entry time	Event time	Author	Link	Task
Sergeant review	17/04/2017 04:01		#871 TARR, P.	No	
GBH - 3 victims					
At this time only one RMS created as full details are not available					
Details of witnesses on RMS					
[REDACTED]					
Log entry:	3 suspects arrested and in custody				
	CCTV to be watched at the premises				
	CID aware				
	PS 871 TARR				
Enquiry log	17/04/2017 04:34		#771 OLIVER, M.	No	
I attended this incident a few minutes after several other units/Officers had arrived. The whole situation was very confusing, and on arrival, no one what was happening. My BWV shows identification by some witnesses as follows:-					
Witness [REDACTED] states that she was punched to the side of the head (right side) by 'bald man' [REDACTED] and another man in a white shirt (b is [REDACTED]). He kicked her whilst she was on the floor. States that man in a pink shirt ([REDACTED]) also hit and kicked her. Also states that [REDACTED] was responsible for hitting [REDACTED] and knocking her teeth out.					
Witness [REDACTED] - states she was hit by another male in a white shirt with checks on cuffs and collar of shirt and elbow patches [REDACTED]					
Log entry:	[REDACTED] has stated she is willing to provide a statement, but was feeling ill and needed to go to Hospital to get herself checked out first, as she co out of her eye. This injury has subsequently worsened (see PIR).				
[REDACTED] states he had given her details to another Officer - they appear to have not been added.					
Another independent witness was a male who was walking his dog - he stated he had already given his details to another Officer also - again, these yet been added. There were quite a lot of Officers present, a lot of whom were on lates, finishing at 0300 hrs, and details have not yet been added the shift being asked to do this if they had them.					
Another male identified who was wearing a black shirt and grey jacket, had his details taken [REDACTED] and was leaving in a taxi. He arrested, as [REDACTED] Details have been added for him.					
My BWV has been downloaded to disc and added to the handover pack. I can provide MG11 if necessary.					
Primary investigation	17/04/2017 04:35		#25607 KNIGHT, G.	No	

**PRIMARY INVESTIGATION REPORT (PIR)****WHAT HAS HAPPENED?**

This incident concerns a GBH that has occurred on Kingston Road, Portsmouth.

At this time it has been classified as a GBH against [REDACTED] as the agg'd due to her injuries. [REDACTED] has also been identified as having ABH level injuries to her torso, and at the time of typing [REDACTED] is in majors as she is vomiting blood up. It is unknown at this time as to the level or cause of any injury which has resulted in this. At this time only one occurrence has been created regarding the incident on Kingston Road.

The circumstances are that ARV 60 (PC's NICHOLSON and CUTTING), were on mobile patrol in an unmarked vehicle travelling along Kingston Road in the direction of Kingston Crescent/North End. As they have approached Kingston Crescent they have seen a group outside of the S2 snooker club standing in the road when a female has been seen to fall to the floor. As a result they have activated their audible emergency equipment in order to disperse

**RESTRICTED**

## Police Annexe 10

the group which has had the desired affect with some of the group running into the snooker club, and the others running across the road. The officers have stopped and when they have gotten out they have been confronted by persons stating that they had been assaulted by the group who had run into the snooker club. Due to the number of people there more units were requested in order to assist with keeping the parties separate and to ascertain what had occurred prior to the incident being seen.

Multiple police units attended the scene, in order to assist with dispersing everyone who was in the snooker club due to a lot of them being intoxicated, and tensions were running very high amongst though present. Whilst officers were in attendance, they have had individuals pointed out by the aggd's as being mainly responsible for the injuries inflicted. As a result, [REDACTED] have all been arrested on suspicion of affray/assault. None have been arrested for GBH at this time as the level of injuries were not known at the time of attendance.

[REDACTED] has been statemented and has stated that she had little recollection of the incident. She stated that she had been drinking in the Blue Anchor Public house and has exited the venue and has been walking south on Kingston Road. Whilst walking down Kingston Road [REDACTED] stated that she became aware of footsteps behind her and upon turning around to see who it was, was punched by a male with a bald head and a beard. She stated that she was punched to her right cheek and felt immediate pain and has gone to the ground. [REDACTED] claims that she lost consciousness but does not know for how long. The description of the male who has attacked her was given as a male who appeared to be of middle Eastern appearance, approx 5ft 1" in height and well built. [REDACTED] has also mentioned in her statement that she has heard someone shout "DYKE".

A medical consent form has been completed for [REDACTED]

Log entry:

A photograph of the injury to [REDACTED] has been taken, however the injury does not appear to be consistent with the injury she is alleging, as she does not have a fat lip and the gaps where her teeth were appear to be healed and the gums are not bright red as would be expected if someone had just lost teeth. It is also noted that there appears to be no blood on her clothing.

[REDACTED] who is the partner of [REDACTED] has also been assaulted, and has suffered bruising to her torso. In her statement she has stated that [REDACTED] was amongst a group of associates who have left the pub first and when [REDACTED] has left the pub she has been made aware that [REDACTED] had been punched and as she has gone over to where [REDACTED] was she was aware of a group of males, and has then been assaulted but did not know who by.

[REDACTED] has not as yet been spoken to and level of injuries have not been confirmed at this time.

Nil for CCTV from VP due to the camera pointing in the wrong direction. There is private CCTV from the S2 snooker club with a camera located above the door. Attempts were made to view it whilst officers were in attendance however this could not be carried out as the licensee was having issues. The licensee, Mr Kim LAMB, can be contacted on [REDACTED]

Details of witnesses were obtained by attending officers, however it is unknown whether all officers have updated with the details they had taken. [REDACTED] and [REDACTED] will need to be contacted in the morning to ascertain what they saw of the incident and whether they would be willing to provide statements of the incident.

No scene was put on due to the number of people walking through and contaminating it at the time of attendance.

Statements from arresting officers added to RMS.

BWV from attending officers uploaded to DEM's and copied to disc which has been placed in the handover file.

RESTRICTED

**RECORD OF INTERVIEW**  
**RESTRICTED**URN: 

44	PC	03064	17
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~~Contemporaneous Notes / SDN / ROTI / ROVI~~ (delete as applicable)

Person interviewed:

Police exhibit no: **DG/01**Number of pages: **2**

Place of interview:

**Fratton Police Station**Date of interview: **05/07/2017**

Signature of interviewing officer producing exhibit: \_\_\_\_\_

Time commenced: **18:25**Time concluded: **18:49**Duration of interview: **0:24**Audio tape reference nos. (♦): **MJA/K2/01**

Visual image reference nos. (♦):


Interviewing Officers: **T/DC 3493 Alderton & DC 22084 Green**

Other persons present:

Tape Counter Times(♦)	Person Speaking	Text
-----------------------	-----------------	------

Introductions made and caution and right to leave explained.

 stated he had not assaulted anyone.

There was a fight inside the S2 club where he had been at an Easter party with his family and other families when a fight broke out inside. There were lots of people in the S2 club at the time, maybe about 200. Two males who  does not know were fighting inside and he tried to separate them, they were wearing suits but he cannot recall what colour suits they were

Signature(s): \_\_\_\_\_

(Contemporaneous notes only)

♦ Not relevant for contemporaneous notes

**RESTRICTED**



# HAMPSHIRE CONSTABULARY

MG15T

Page 2 of 2

## RECORD OF INTERVIEW **RESTRICTED**

Tape Counter Times(♦)	Person Speaking	Text
		<p>wearing. There was pushing and shoving for around 20 minutes in which time he kept grabbing at people to pull them away from the fight. He ended up getting his shirt ripped apart by the people involved, so he decided enough was enough and he left them and went outside where he saw the Police had arrived as there had been a fight outside.</p> <p>On getting outside he saw a male with a mental disability on the other side of the road being restrained by his father, as if he was trying to calm him down. [REDACTED]</p> <p>[REDACTED] said he only met him that night and knew of his name and that he had [REDACTED] as [REDACTED] Dad had told him. [REDACTED] then stood and helped translate for the Police Officers who were there, he stated he speak Polish, English and the language of his gypsy heritage which is unique to them. He knows none of the people that were involved in the fight outside, he has read in the news that a couple of females were beaten up by a couple of males. He stated the 4 arrested males were not involved in the fight inside.</p>

Signature(s): \_\_\_\_\_

(Contemporaneous notes only)

♦ Not relevant for contemporaneous notes

**RESTRICTED**

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**Occurrence details**

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Hampshire Constabulary

Printed: 13/12/2017 11:35 by 512

Occurrence: **44170469303****Occurrence details:**

Report no.: 44170469303  
Occurrence Type: ASB - Nuisance  
Occurrence time: 03/12/2017 01:34 - 03/12/2017 01:51  
Reported time: 03/12/2017 01:34  
Occurrence address: 223 KINGSTON ROAD, FRATTON, PORTSMOUTH, PORTSMOUTH United Kingdom PO2 7EG (MAJESTIC SNOOKER CLUB & ENSKA MARTIAL ARTS CENTRE) (District: 5 PORTSMOUTH, Sector: PC PORTSMOUTH CENTRAL, N'hood: 5PC01 CHARLES DICKENS AND NELSON, Beat: 5PC0111 NELSON)  
Clearance status: Filed  
Concluded: Yes  
Concluded date: 03/12/2017  
Summary: THE INF REPORTING THAT THE SMOKERS FROM THE SNOOKER ARE OUT IN THE STREET. THERE IS APPROX 50 PERSONS IN THE STREET, THEY ARE QUITE DRUNK AND GETTING WORSE, THE NOISE IS THE PERSON IS VERY LOUD TOO. VP ON PP2 LARGE GROUP NOT CASUING AN ISSUES THEY ARE NOT BEING ROWDY IT LOOKS LIKE ITS CLOSING AND PERSONS ARE LEAVING \*\*\* RESULT \*\*\* ON CAM LOITERING NOT CAUSING ISSUES

Remarks:

**Associated occurrences:****Involved persons:****Involved addresses:**

- 223 KINGSTON ROAD / Dispatch address; Occurrence address / PORTSMOUTH, United Kingdom PO2 7EG (MAJESTIC SNOOKER CLUB & ENSKA MARTIAL ARTS CENTRE) (District: 5 PORTSMOUTH, Sector: PC PORTSMOUTH CENTRAL, N'hood: 5PC01 CHARLES DICKENS AND NELSON, Beat: 5PC0111 NELSON)

**Involved comm addresses:**

- (Mobile) Originating

**Involved vehicles:****Involved officers:**

- Reviewing officer / 9 / EVANS, R. / #16710 / Hamp / Police staff / CRIME INCIDENT MANAGEMENT UNIT / 03/12/2017 / 20171203 --:--:--
- Officer in case / 9 / CRIME REPORTING BUREAU / Hamp / Assignable / 03/12/2017 / 20171203 --:--:--

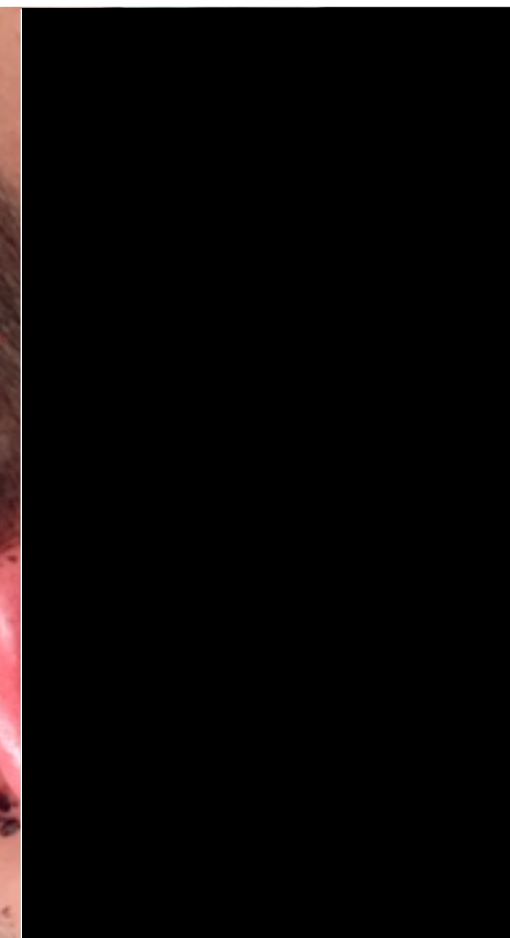
**Involved property:**

RESTRICTED

## Police Annexe 2

Page 63

<b>Occurrence No:</b> 44170440315
<b>Case File URN:</b>
<b>Identification Exhibit No:</b>  LP-01
<b>Description:</b> Person Scanned - Exhibit
<b>Time and Date Produced:</b> 06:42
<b>Where Produced:</b> PN STATION
<b>Produced by:</b>
<b>Signed:</b>



(1) Name (BLOCK CAPITALS)

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Signed

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Time:

Date:

(2) Name (BLOCK CAPITALS)

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Signed

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Time:

Date:

(3) Name (BLOCK CAPITALS)

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Signed

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Time:

Date:

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**Portsmouth**  
CITY COUNCIL

## PREMISES LICENCE

### Licensing Act 2003

#### Part 1 – Premises Details

##### Postal address of premises, or if none, ordnance survey map reference or description

**Address:** S2 Snooker Club  
223 Kingston Road  
Portsmouth  
PO2 7EG

**Map Ref (E) :** 464878  
**Map Ref (N):** 101832  
**UPRN:** 001775044386

**Telephone** 9242 7296

##### Where the licence is time limited the dates

This licence is **NOT** time limited

##### Licensable activities authorised by the licence

- ▶ Sale by retail of alcohol
- ▶ Late night refreshment
- ▶ Performance of live music
- ▶ Playing of recorded music

##### The times the licence authorises the carrying out of licensable activities


- ▶ Sale by retail of alcohol  
Monday to Sunday 12:00 until 04:00
- ▶ Performance of live music  
Monday to Sunday 12:00 until 04:00
- ▶ Playing of recorded music  
Monday to Sunday 12:00 until 04:00
- ▶ Late night refreshment  
Monday to Sunday 23:00 until 04:00

##### The opening hours of the premises

- ▶ Monday to Sunday 08:00 until 04:00

##### Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Alcohol is supplied for consumption **on** the premises

**Part 2****Name, (registered) address, telephone number and email (where relevant) of holder of premises licence****Name:** Mr Chin To Lam**Address:****Telephone:****Email:** s2snookerclub@g  
mail.com**Registered number of holder, for example company number, charity number (where applicable)****Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol****Name:** Mr Chin To Lam**Address:****Telephone:****Email:****Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol****Personal Licence No:****Issuing Authority:****Granted by Portsmouth City Council, as licensing authority pursuant to the Licensing Act 2003 as amended and regulations made thereunder****Date Licence granted:** 8 March 2013**Date last amended:** 24 November 2015**Type:** Variation  
Signed on behalf of the Head of Service  
(Authorised Officer)

Portsmouth City Council is committed to complying with the Freedom of Information Act 2000 (FOIA) which applies to all recorded information that it holds or is held on its behalf. Information that is provided to or held by the City Council will be processed and disclosed strictly in accordance with the FOIA, the Data Protection Act 1998 or other appropriate legislation.

This authority is under a duty to protect the public funds it administers, and to this end may use the information you have provided on this form for the prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes. For further information go to [www.portsmouth.gov.uk](http://www.portsmouth.gov.uk) and search for 'National Fraud Initiative'.

**Annex 1 – Mandatory Conditions**

01 Where any condition of this licence requires that, at specified times, one or more individuals must be at the premises to carry out a security activity, each such individual must:

(a) be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or

(b) be entitled to carry out that activity by virtue of section 4 of that Act.

For the purposes of this condition "security activity" means an activity to which paragraph 2(1)(a) of that Schedule applies and which is licensable conduct for the purposes of that Act (see section 3(2) of that Act).

This condition is subject to any exemptions in accordance with the provisions of the Private Security Industry Act 2001.

02 No supply of alcohol may be made under the premises licence:

(a) at a time when there is no designated premises supervisor in respect of the premises licence, or

(b) at a time when the designated premises supervisor does not hold a personal licence or his/her personal licence is suspended.

03 Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

04 (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises:

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to:

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;



(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

05 (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:

- (a) a holographic mark, or
- (b) an ultraviolet feature.

06 The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

07 The responsible person must ensure that:

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures:

- (i) beer or cider: 1/2 pint;
- (ii) gin, rum, vodka or whisky: 25ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

08 (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

- (2) For the purposes of the condition set out in paragraph 1
- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
  - (b) "permitted price" is the price found by applying the formula -  
$$P = D + (D \times V)$$
where -
    - (i) P is the permitted price,
    - (ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
    - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
  - (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
    - (i) the holder of the premises licence,
    - (ii) the designated premises supervisor (if any) in respect of such a licence, or
    - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
  - (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
  - (e) "valued added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- (3) Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- (4) (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

**-- END --**

**Annex 2 – Conditions consistent with the operating schedule**

01 Anyone wishing to utilise the venue must become a member. Members shall provide their name, date of birth and address before joining and a record of this kept secure. Police shall have access to these records upon providing a lawful request to do so.

02 There shall be no members under the age of 18.

03 When providing their details members shall provide a valid, recognised form of identification. These items shall be a valid passport with hologram, valid UK/EU Drivers License and a valid NUS ID with photo and date of birth. A photographic record shall be made of the ID by staff.

04 Customers who refuse to provide these details will not be allowed entry into the venue.

05 Entry to the venue shall be by intercom system only. Staff shall be able to see who is requesting entry to the venue via CCTV or the intercom system itself prior to allowing entry to the venue.

06 There shall be no children at the venue after 19:00 hours unless accompanied by a responsible adult.

07 The venue shall participate in local pubwatch meetings where one is in operation in the local area in Portsmouth. A representative from the venue shall attend each meeting.

08 On Chinese New Year, New Years Eve and during pre-booked events including those requiring a Temporary Event Notice, between 20:00 hours and the closing time of the venue, a ratio of one SIA registered door staff shall be employed at the venue for the first 100 persons and then one per hundred thereafter. For example 1-100 persons - 1 Door supervisor. 101-200 persons - 2 Door supervisors. Licensed door supervisors shall be on duty at the premises and this number is to include only door supervisors employed solely on door supervisor duties ie safety and security. Where a premises employs door supervisors, those staff will wear a fluorescent and or a reflective orange tabard clearly marked door supervisor.

09 The licence holder shall maintain a duty register giving details of each and every person employed in the role of a security/door person and shall provide on request by any police officer or council officer the following details:

The licence Number, name, date of birth and residential address of that person

The time at which he/she commenced that period of duty with a signed acknowledgement by that person.

The time at which he/she finished the period of duty with a signed acknowledgement by that person

Any times during the period of duty when he/she was not on duty

If that person is not an employee of the licence holder, the name of the person by whom that person is employed or through whom the services of that person were engaged.



The register shall be kept so that it can be readily inspected by an authorised officer of the council or police officer

The duty register shall comprise of a bound consecutively page numbered book and the licence holder shall ensure that this register is kept in a secure environment in order to prevent unauthorised access or alterations to same.

10 At the terminal hour door supervisors shall assist in managing customers leaving the venue and those remaining in the vicinity of the venue.

11 The premises licence holder will ensure that the premises management team use the radio net communication system (or any other communication system recommended by Hampshire Constabulary) whenever the system is in good working order or commercially available. The premises licence holder will notify Hampshire constabulary the Portsmouth Police Licensing Department responsible for the area as soon as reasonably practicable if any issues arise in respect of the operation of the communication system.

12 Alcohol shall only be supplied from the fixed bars shown on the plans provided to the Licensing Authority as part of the premises licence.

13 When door staff are utilised from 20:00 hours until end of duty a door supervisor who is on duty will wear and operate body worn video recording equipment at all times. The equipment will be maintained and the images will be made immediately available to the Police at all times on request. Where the equipment fails the Police licensing department responsible for the area will be notified in writing or by email immediately. Footage obtained shall be stored for 31 days.

14 A recording CCTV system shall be installed and fully operational whilst the venue is open to the public.

The recording equipment will be stored and operated in a secure environment with limited access, to avoid damage, theft, unauthorised viewing and to maintain the integrity of the system.

A record shall be kept of any access made to the information held on the system.

The System will be maintained and serviced annually.

The system clock will be checked regularly for accuracy taking account of GMT and BST

An additional recording CCTV camera shall be installed and fully operational whilst the venue is open to the public to cover the area outside the front of the premises

A CCTV system will have sufficient storage capacity for 31 days evidential quality images.

Police and authorised officers of Portsmouth City Council shall have access to data from the systems quickly and easily and therefore provision shall be made for someone to have access to the secure area and also be able to operate the equipment and to supply footage in a format which can be easily viewed by the police.

All operators shall receive training from the installer when the equipment is installed and this training shall be cascaded down to new members of staff.

An operators manual will be available to assist in replaying and exporting data.

CCTV shall be fully operational in the acoustically shielded rooms as marked on the plans for the venue.

15 Written policies on the ejection of customers and the refusal of entry of customers shall be implemented following agreement with the Police. A bar staff refusals register shall be implemented and maintained at the premises. It shall detail refusals of service to persons who are drunk and under age. A written policy on how the venue will tackle and deal with drugs and drugs prevention shall be implemented following agreement with the Police. The toilet facilities shall be checked hourly and these checks shall be recorded in a bound log which shall be kept on the premises at all times and made available on request to Police Officers or authorised officers of Portsmouth City Council.

16 No entry to the premises shall be made by any person after 00:00 hours save for persons in paid employment at the premises on that night or a person who has held a membership with the venue for more than 24 hours or a person who has re-entered from the designated smoking area.

17 The capacity for the venue will not exceed 150. This number is to exclude staff in paid employment at the venue.

18 There shall be no pedestrian or vehicular access to the application site from Malthouse Road daily between the hours of 19:00 hours to 08:00 hours the following day. The Malthouse Road access gates to the car parking area at the rear of the car park shall be locked between these times.

19 Live music and karaoke shall only take place within the acoustically shielded rooms constructed as detailed on the plans submitted in January 2014. There shall be no live music provided in any other areas of the building. Any music in the other areas of the building must be background music.

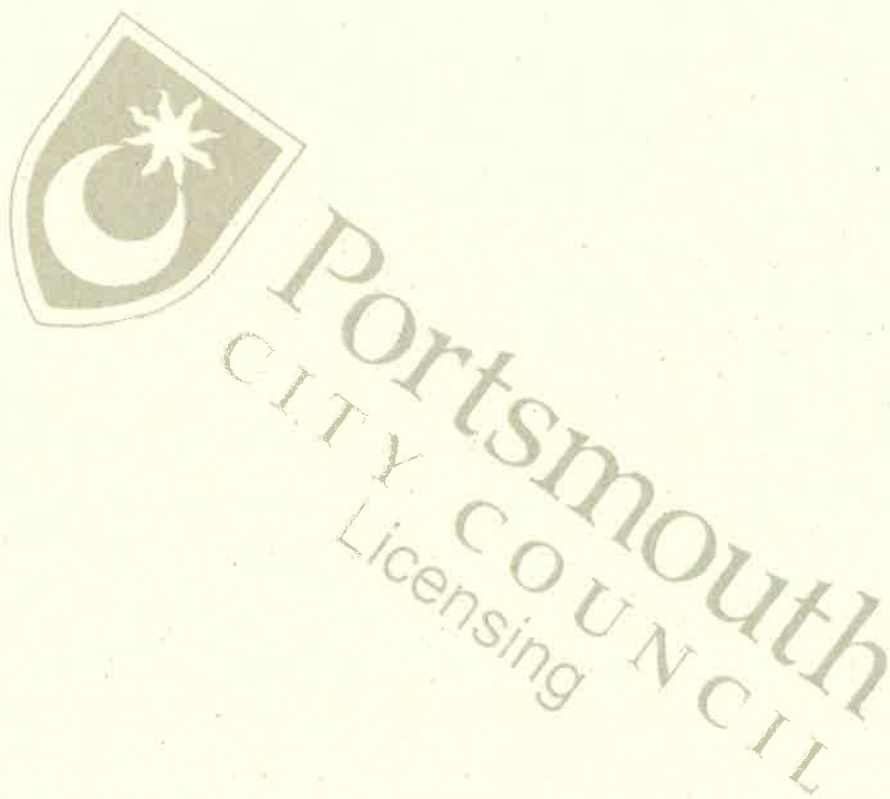
20 All serving staff shall receive regular training a minimum of two times a year on the prevention of under-age sales including challenge 25. Such training shall be kept in a training record book and made available on request to any of the responsible authorities. Delivery staff will also be reminded of the risks associated with delivery.

**-- END --**



**Annex 3 – Conditions attached after a hearing by the licensing authority**

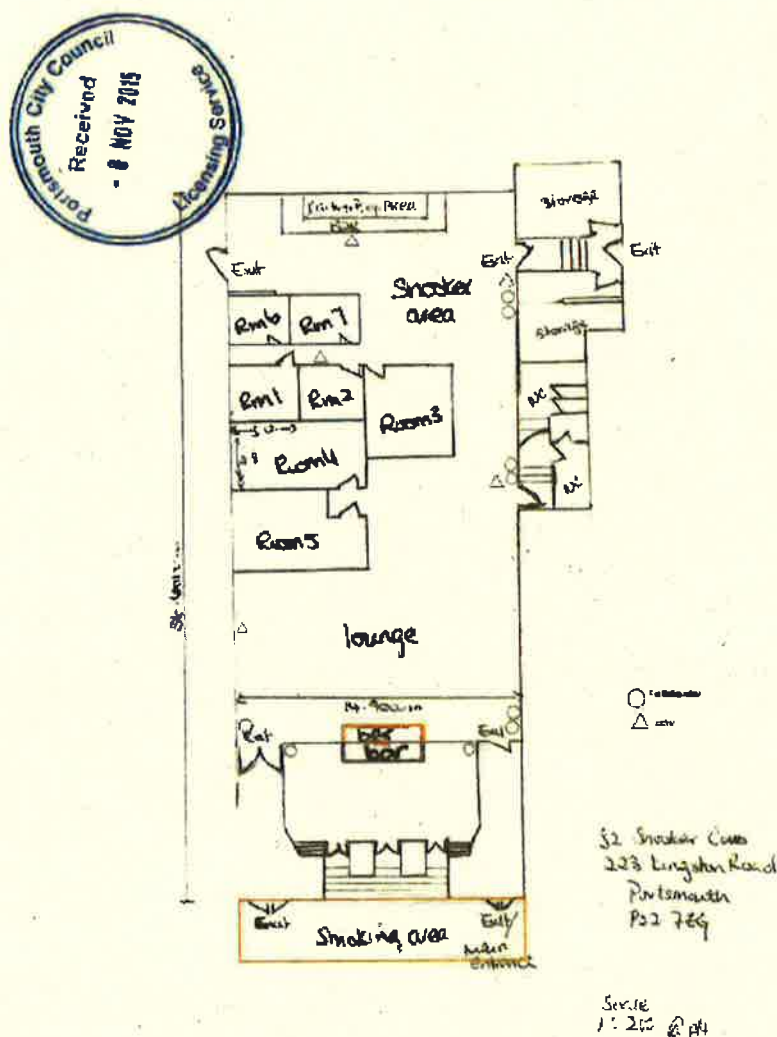
**-- END --**



**Annex 4 – Premises and location plan**

**Premises Plan(s)**

These will either be shown below or attached as a separate part of the premises licence authorisation.



**Location Plan: 223 Kingston Road Portsmouth**



REPRODUCED FROM THE ORDNANCE SURVEY MAPPING WITH PERMISSION OF THE CONTROLLER OF HER  
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LA100019671- PORTSMOUTH CITY COUNCIL



Licensing Sub-Committee  
Portsmouth City Council  
Civic Offices  
Guildhall Square  
Portsmouth  
Hants  
PO1 2AL

### Licensing Service

Civic Offices  
Guildhall Square  
Portsmouth  
PO1 2AL

Phone: 023 9283 4604

Our Ref: 17/04444/LAREVI  
Date: 2 January 2018

Dear Members of the Licensing Sub-Committee

### **Re: Licensing Act 2003 - Application for the review of a premises licence S2 Snooker Club 223 Kingston Road Portsmouth Hants PO2 7EG**

I refer to the recent application by the Chief Officer of Police for the review of a premises licence in respect of S2 Snooker Club, 223 Kingston Road, Portsmouth, PO2 7EG.

On behalf of the Licensing Authority, I would wish to make formal representations in relation to the application on the following grounds:

- The prevention of crime and disorder;
- Public safety;
- Prevention of public nuisance; and
- The protection of children from harm.

The Licensing Authority has grave concerns relating to:

- a) The lack of overall management and supervision of these premises;
- b) Incidents of violence, crime and disorder;
- c) Long standing evidence of non-compliance with conditions attached to the premises licence.

The Licensing Authority has undertaken a number of inspections in relation to these premises and I have set out below the history of the Licensing Authority's involvement:

24 December 2013	Application for the transfer of the premises licence to <b>Mr Chin To Lam</b> from Mr Tak Ho Chan. The transfer was granted on 14 January 2014.
24 December 2013	Application to vary the designated premises supervisor to <b>Mr Chin To Lam</b> from Liu Lai Chan. The variation of DPS was also granted on 14 January 2014.

<p>27 December 2013</p>	<p>PC Pete Rackham met with the manager of the premises - Ms Bridget Wong - in respect of the new DPS and how the venue was intended to be operated. Ms Wong advised the following:</p> <ul style="list-style-type: none"> <li>• Does not want discos at the venue - Unless a pre booked function for members or Chinese New Year;</li> <li>• Wants to open until 0400 hours in order to serve hot food and drinks to customers. However does not want to serve alcohol from 0100 hours;</li> <li>• Wants to keep karaoke/snooker tables until 0400;</li> <li>• Wants to be able to show sport on the TV system;</li> <li>• Wants to provide spa treatments;</li> <li>• Wants to turn the venue into a members only venue - members details retained on a computer system and provide a members card. Any guests would be required to sign in with details provided;</li> <li>• Improvement to CCTV at the venue;</li> <li>• Provision of a CCTV entry system where customers have to be buzzed into the venue;</li> <li>• Removal of the scannet/doorstaff requirement.</li> </ul>
<p>24 January 2014</p>	<p>Application for a minor variation to the premises licence received from <b>Mr Lam</b> in respect of the following changes:</p> <ul style="list-style-type: none"> <li>• Removal and amendment of conditions attached to the premises licence;</li> <li>• Changes to the layout of the premises;</li> <li>• Provision of late night refreshment every day from 23:00 until 04:00 hours;</li> <li>• Sound proofing and provision of regulated entertainment from 01:00 until 04:00 hours every day.</li> </ul> <p>Minor variation granted on 8 February 2014.</p>
<p>12 March 2015</p>	<p>Application for the variation of the premises licence received from <b>Mr Lam</b> in respect of the following changes:</p> <ul style="list-style-type: none"> <li>• Extend the sale by retail of alcohol from 01:00 until 04:00 hours every day;</li> <li>• Extend the licensed area of the club to include the front foyer.</li> </ul>

13 March 2015 (22:00 hours)	<p>Compliance visit to premises by Licensing Enforcement Officers. Summary of findings as follows:</p> <ul style="list-style-type: none"> <li>• Licence summary on display;</li> <li>• Premises licence taken down from frames;</li> <li>• DPS Chin To Lam was contacted and en route to premises;</li> <li>• All sales of alcohol authorised by DPS and signed;</li> <li>• CCTV up and running, 16 cameras in total, footage kept for 60 days;</li> <li>• All documentation to hand as requested apart from info concerning gaming machines;</li> <li>• All guests that were present and entered the club had signed in. Established that there was a charge of £5 to become a member.</li> </ul>
10 April 2015	<p>Application for the variation of the premises licence granted subject to amendment to application to include conditions as agreed with the Police.</p>
18 August 2015	<p>Complaint from a member of the public concerning:</p> <ul style="list-style-type: none"> <li>• Noise caused by persons attending the premises in the early hours of the morning;</li> <li>• Allegations of substance abuse immediately outside the door of premises relating to the use of marijuana, nitrous oxide canisters (dozens of empty canisters littering the area around the venue door as well as little plastic bags).</li> </ul>
26 August 2015	<p>Another complaint from a member of the public concerning:</p> <ul style="list-style-type: none"> <li>• Nuisance caused by persons attending the premises;</li> <li>• Patrons only using the rear entrance to the premises which is accessed by an alley leading to a private car park;</li> <li>• Front entrance hardly ever utilized;</li> <li>• Customers gathering outside in the parking area making a lot of noise, urinating against walls and cars;</li> <li>• Litter problems with bottles being left in the alleyway as well as drug paraphernalia (small silver canisters) in the car park;</li> <li>• Customers appear very young and look underage in terms of drinking alcohol.</li> </ul>

<p>2 September 2015</p>	<p>Further complaint from a member of the public concerning:</p> <ul style="list-style-type: none"> <li>• Loud music emanating from the premises;</li> <li>• Shouting/fighting/substance abuse/vandalism and trespassing by drunk customers loitering outside the rear of the premises;</li> <li>• Nuisance ongoing and frequent between 20:00 and 03:00 hours every weekend since the beginning of the summer when the club increased its opening hours to 04:00 hours.</li> <li>• Concerns for personal safety when having to confront customers climbing fire escapes or walking past the entrance to the premises.</li> </ul>
<p>4 September 2015 (21:00 hours)</p>	<p>Licensing visit with regard to complaints made about alleged drug dealing in the car park at the rear of the venue.</p>
<p>16 October 2015 (22:24 hours)</p>	<p>Visit to premises by Licensing enforcement team. Issues arising from the visit as follows:</p> <ul style="list-style-type: none"> <li>• Main entrance is at the rear of the premises via the car park;</li> <li>• A lot of rubbish dumped in the rear car park;</li> <li>• Group of young males outside the premises;</li> <li>• Residential properties opposite;</li> <li>• No door staff and unfettered entry to club area;</li> <li>• A lot of young male and females present on the premises;</li> <li>• Door staff not present.</li> </ul> <p>DPS arrived at premises and also discussed licence with Ms Bridget Wong. Concerns raised in relation to:</p> <ul style="list-style-type: none"> <li>• No SIA staff;</li> <li>• Poor record keeping</li> <li>• No alcohol sales authorisations;</li> <li>• Poor fire safety with locked EXIT door and trailing wires above snooker tables;</li> <li>• Potentially evidence of drug taking - lots of visits to the toilets by young males;</li> <li>• Persons seen "slumped" either on snooker tables or outside in recovery position;</li> <li>• No SIA body worn video apparent;</li> <li>• Potential for late night/early morning noise;</li> <li>• Weak DPS and poor management skills evident;</li> <li>• Police and Fire Authorities informed of visit and concerns arising.</li> </ul>



<p>5 November 2015</p>	<p>Formal meeting arranged by Police and Licensing Authority with premises licence holder and manager to discuss management issues relating to the premises licence and non-compliance with conditions.</p> <p>Mr Lam accepted that standards had slipped of recent and the following examples of non-compliance with the licensing objectives were noted:</p> <ul style="list-style-type: none"> <li>• Apparent drug taking in the toilets with associated evidence of drugs and drug paraphernalia both inside and outside the premises;</li> <li>• No definitive authorisations to sell alcohol evident;</li> <li>• Evidence of poor and fragmented record keeping so far as this related to member and guest recording, door staff attendance and recording, refusals recording together with written policies for the ejection of customers and other matters prescribed by conditions of the licence;</li> <li>• Evidence of poor door steward attendance at the premises and the lack of radio net communications and body worn video for SIA staff;</li> <li>• Evidence of a "weak" management style in permitting persons to drink to excess and failure to carry out robust due diligence checks;</li> <li>• The provision of loud and intrusive music in the general trading area (not the karaoke lounges) contrary to the licence conditions.</li> </ul> <p>Mr Lam expressed a desire to work with the Police and accepted that the breaches evidence could have resulted in either the review of the licence, prosecution, or both. Mr Lam advised that he had implemented the following measures to combat concerns of the Police and Licensing Authority:</p> <ul style="list-style-type: none"> <li>• The regular use of SIA door staff from KY Events to include more proactive drug checks both at the door and in the toilet area(s);</li> <li>• Regular staff training;</li> <li>• All duty registers, membership details and policies to be kept on the premises and made immediately available at the request of the Police;</li> <li>• No guests will be permitted entry to the premises anymore;</li> <li>• At least 4 staff will be on duty at all times;</li> </ul>
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5 November 2015 (Continued)	<ul style="list-style-type: none"> <li>• Background music will only be played in the main trading area;</li> <li>• The existing north west corner (car park) entrance will NOT be used as the main entrance and this will now be the main entrance onto Kingston Road;</li> <li>• Smoking will be allowed on the frontage in Kingston Road only.</li> </ul>
9 November 2015	Application for a minor variation to the premises licence received from <b>Mr Lam</b> in accordance with the discussions with the Police and Licensing Authority on 5 November 2015.
24 November 2015	Minor variation application granted to amend conditions attached to the licence.

Having regard to the above history of the premises; the comprehensive evidence submitted by the Chief Officer of Police in relation to serious incidents occurring at these premises leading to the review of the premises licence; and continued breaches of the conditions attached to the licence, (as recently as November 2017), the Licensing Authority is currently considering instigating legal proceedings in accordance with section 136 of the Licensing Act 2003.

Taking all the relevant factors into account, it would appear that these premises are trading irresponsibly and failing to promote the licensing objectives referred to above when providing licensable activities.

Therefore, it is requested that the Licensing Sub-Committee should give consideration to taking robust action to tackle the continued problems at the premises and, in accordance with paragraph 11.23 of the statutory guidance, determine that it is appropriate and proportionate to revoke the licence.

Yours sincerely



**Nickii Humphreys**  
**Licensing Manager**

Email: [licensing@portsmouthcc.gov.uk](mailto:licensing@portsmouthcc.gov.uk)

# Appendix D

## Stone, Derek

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**From:** Pearce, Jason <jason.pearce@hampshire.pnn.police.uk>  
**Sent:** 18 December 2017 09:14  
**To:** 'owen Lam'  
**Cc:** Stone, Derek; Rackham, Peter (Police); Snow, Stuart  
**Subject:** RE: s2 snooker

Dear Mr LAM,

Thank you for your e mail dated 17<sup>th</sup> December 2017.

I have forwarded it to Derek Stone Principal Licensing Officer at the Council who will be dealing with the review and he will ensure that the panel who will deal with this hearing are made aware of the points you have raised.

Many thanks.

Jason

*PC 512 Jason Pearce*

*Licensing and Alcohol Harm Reduction Team*

[jason.pearce@hampshire.pnn.police.uk](mailto:jason.pearce@hampshire.pnn.police.uk)

*Internal: 4641503*

*External: 101 ask for 4641503*

*Mobile:* [REDACTED]

[Licensing Home Page](#)

<http://www.hampshire.police.uk/internet/advice-and-information/licensing/>

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**From:** owen Lam [REDACTED]  
**Sent:** 17 December 2017 19:45  
**To:** Pearce, Jason  
**Subject:** s2 snooker

Dear Jason,

Thank you for your information, I have a very tough time for this past month, one of my family have past away, so that why I can't reply your email immediately before. Normally I will work in the venue in Friday and Saturday, I don't think this case will happen if I was there, but I need to settle down a lot of stuff, in this case I just trust the wrong guys who can't handle his job in the first working day, I don't feel he is a good proper SIA doorman, we did provide a body worn camera and counting clicker and let him know what we need to do, but he just "forgot" to do so, even the normal common sense of under age is not allow to go in any bar/pub in the whole UK at night. Right now my whole life and my only business is destroyed by him and this case. I did try very hard on my own part to do what police told us and the license requirements.

I know my English not too good, even this letter I needed someone to check. I did send many messages or email to Peter (police officer) to arrange a meeting to ask for help and make sure everything is ok and not breaking the law, but unfortunately he has been busy during our requests and suggested we to go and see the licenses officer department in the city council. But I really appreciate and need to say thank to Peter's help throughout to support our business from the start. I did go a couple of times to the city council, but they always give me a different answer by different people, so I am having been quite confused hence not help with the situation. I even sold my house in Walmer road in Fratton to get funds to maintain the business. which I have told you before, we are normally quiet on Friday and Saturday nights which is why to have considered to change the business into a restaurant or retail, this I have mention to Peter on the meeting in the past. Weekdays almost empty every day, I think you can see by your investigations, also you can ask the other police offices.

After this case happened, they did come every weekend 2-3 time per night, we are always empty or no more than 15 to 25 people. I can definitely say what happened that night really took us by surprise, so the staff and the doorman made a lot of mistakes on that night.

Regarding the cctv recording, I need to explain from the beginning of the business start up, we 've always had 31 days of recording business working hours when we install this cctv. Because this area has lot of unexpected things happen, so police did come to our venue and advised us to put more camera on the main street in order to support the community around us. The environment officers come and told us about the homeless people sleep in the back of car park, they advise us to put another 3 cameras for monitoring of 24 hours. Without hesitation, I decided to help both the police and the environment officers, but this helpfulness has lead me to have insufficient data storage in our CCTV system and lost the required 31 days recording requirement. I am not an engineer and did not expect this to happen.

But as soon as you have pointed out, I immediately arrange a meeting for my staff to make sure we do not make the same mistake again. I also asked for technical help to correct the timing issues. I can confirm that the CCTV system is much improved with increased of storage and I am closely monitoring for the next 31 days.

I am writing this Email to let you know that I am trying very hard to do everything to protect the area and my club, on the license it doesn't actually specific we need doorman due to us being a member only club. But I still decided to have one on Friday and Saturday to protect ours staff and the area, I don't want to sound like I am making excuses, because I understand I am responsible for the management of the club.

After reading your Email for the review of the premises license, I do have a few point which I am very confused, up to now I have not had any chance to explain my points on view. Unfortunately, I cannot afford any legal advice to support me on the case, hence I am writing this Email hoping you can past on the information.

1. I am 100% sure did not exceed "200" people on that night, in fact we have never had over 100 people on a normal working evening.

2. We did not clear evidences on that night following the fight as suggested on your report, explained in your report there was much blood spilled, but none of our staff witness any glass bottles during the fight. Our staff did not clear anything up until we were closed that evening.
3. Some of the staff training record was recorded in 2017, not only 2015 as suggested on the report.
4. The case of a lady been knocking out the teeth is happening in blue anchor, not us! All the locals in this street know that.
5. 15 people fighting out side is from blue anchor too! Not us! But we are in the same street.
6. The doorman was still working for us following the incident for approximately two-weeks, we trying to give him a 2<sup>nd</sup> chance but we feel he did not perform up to the basic SIA standards, so we decided to let him go after two weeks and replaced him by another doorman.

By the end of the court judgment, whatever the result, I am considering to shutdown this venue anyway. It has caused me a lot of stress during this period. It is hard enough to try to keep a small business running in the current market, not to mention the confusion from the city council and the lack of support.

This is the first mistake since the the beginning our trading since 2014. But I feel like we have been condemned due to just one incidence and not been given a 2<sup>nd</sup> chance. Unlike Blue Anchor where fights have broking out many times in the past.

In today's business, who is going to join a 24 hours' member club in advance before they can have a drink, I feel the current licensing conditions is make things even harder to keep the business running. Why Can't the same conditions apply to us as per the Grosvenor casino?

I am not sure that why we are being treated differently to the other businesses, many questions in my head, one of them is that 'is it because we are Chinese people?' So we are being treated differently? " And is it because our English is not as good as the locals, so we can be bullied a lot easier?"

I am hoping this Email will bring my concerns to the court, and not having to forced my staff and my family to claim job seekers allowance in the future as I can no longer support my family if this case goes to the worst, I have lost everything right now.

I would much appreciate if you could pass this Email as an official document to at least represent myself before the court hearing.

Best Regards

Owen and Ada

16/12/2017

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